

Status of Performance-Based Contracting Model First Quarter Report

(FY 2022 Appropriation Act - Public Act 87 of 2021)

February 1, 2022

Sec.503. (1) In accordance with the final report of the Michigan child welfare performance-based funding task force issued in response to section 503 of article X of 2013 PA 59, the department shall continue to review, update, or develop actuarially sound case rates for necessary child welfare foster care case management services that achieve permanency by the department and private child placing agencies in a prospective payment system under a performance-based funding model.

(2) In accordance with the final report of the Michigan child welfare performance-based funding task force issued in response to section 503 of article X of 2013 PA 59, the department shall continue an independent, third-party evaluation of the performance-based funding model.

(3) The department shall only implement the performance-based funding model into additional counties where the department, private child welfare agencies, the county, and the court operating within that county have signed a memorandum of understanding that incorporates the intentions of the concerned parties in order to implement the performance-based funding model.

(4) The department, in conjunction with members from both the house of representatives and senate, private child placing agencies, the courts, and counties shall continue to implement the recommendations that are described in the workgroup report that was provided in section 503 of article X of 2013 PA 59 to establish a performance-based funding model pilot program for public and private child welfare services providers. The department shall provide quarterly reports on the status of the performance-based contracting model to the senate and house appropriations subcommittees on the department budget, the senate and house standing committees on families and human services, and the senate and house fiscal agencies and policy offices.

(5) From the funds appropriated in part 1 for the performance-based funding model pilot, the department shall continue to work with the West Michigan Partnership for Children Consortium on the implementation of the performance-based funding model pilot. The consortium shall accept and comprehensively assess referred youth, assign cases to members of its continuum or leverage services from other entities, and make appropriate case management decisions during the duration of a case. The consortium shall operate an integrated continuum of care structure, with services provided by both private and public agencies, based on individual case needs. The consortium shall demonstrate significant organizational capacity and competencies, including experience with managing risk-based contracts, financial strength, experienced staff and leadership, and appropriate governance structure.



Status of Performance-Based Contracting Model

First Quarter Report

The Michigan Department of Health and Human Services (MDHHS) has continued its collaboration with Kent County MDHHS staff, and the Kent County provider community involved in the West Michigan Partnership for Children (WMPC) to support the Kent County pilot.

The performance-based funding model is intended to improve outcomes for children and families; allow for the effective allocation of resources to promote local service innovation; create service efficiencies; and incentivize service providing agencies to be accountable for achieving performance standards. The funding model reinforces positive outcomes and reinvests savings for continued improvements in foster care service delivery.

Data Overview

The outcomes monitored include the Child and Family Services Review (CFSR) federal measures, Modified Implementation, Sustainability, and Exit Plan (MISEP), and contracted measures. The WMPC is meeting:

- **9 out of the 14** identified permanency performance measures. This is an increase from last fiscal year which was 7 out of 14.
- **0 out of the 6** identified well-being performance measures. This was the same performance as last fiscal year which was 0 out of 6.
- **1 out of the 7** identified safety performance measures. This is a decrease from last fiscal year which was 3 out of 7.

The detailed quarterly performance measures are included in the WMPC-authored attachment titled *Fiscal Year 2021 WMPC Network Annual Performance Report*.

Below is an overview of the racial demographics of the children served in quarter 4 of FY21. Please note that additional American Indian/Alaskan Native (AI/AN) children may be coded as Multiracial in MiSACWIS; tribe affiliations in MiSACWIS are being reviewed to more accurately account for the race of all children in foster care.

Race of child	Number of children	Percent of foster care population	Kent County population (children under 18) ¹
American Indian/Alaskan Native	2	0.3%	0.1%
Asian	1	0.2%	2.6%
Black/African American	235	36.9%	10.5%
Multiracial	98	15.4%	11.2%
White	301	47.3%	71.2%

¹ Source information for Kent County demographics of children under 18: American Community Survey 2019: 1-Year Estimates, S0901 Children Characteristics.

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Expenses- Cash Basis	FY2018	FY2019	FY2020	FY2021	FY2021 Spending Comp. to FY2020
Foster Care Administration	\$15,240,083	\$15,610,709	\$11,470,204	\$12,614,462	↑
Caregiver Maintenance Expenses	\$3,648,410	\$4,643,238	\$4,050,516	\$4,583,000	↑
Enhanced Foster Care Maintenance & Administration	\$1,053,168	\$3,448,756	\$2,960,982	\$3,104,642	↑
Residential Expenses	\$10,525,555	\$9,042,917	\$9,052,993	\$6,596,684	↓
Shelter Expenses	\$1,167,662	\$1,247,024	\$781,287	\$178,501	↓
Ancillary Services	\$1,325,453	\$1,399,903	\$1,070,799	\$1,369,525	↑
Adoption Administration	\$1,337,245	\$1,648,892	\$1,447,124	\$1,873,142	↑

*Note: The table is cash basis and FY21 Q1 includes expenses from FY20 Q4.

Key Innovations and Status Updates

- In August, WMPC received the final one-fourth of both the \$35,132,600 foster care capitated allocation and \$2,000,000 administration allocation for FY21. The organization also received an additional \$1.8M for foster care services, due to state-wide rate changes that went into effect on April 1, 2021. WMPC maintained a \$1,500,000 risk reserve and operations to date resulted in a YTD surplus of \$10.3M, under an accrual basis.
 - WMPC received 60 intake referrals in the fourth quarter of FY21; this is a marginal increase from the 58 intake referrals received in the third quarter of FY21.
 - Provision of Enhanced Foster Care services and a decrease in number of children in foster care continues to contribute to fewer children placed in residential settings. Between July and September 2021, the number of days children spent in residential placements decreased by 24% compared to the

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previous quarter.

- WMPC's performance and quality improvement team continues to analyze performance data and engage with its network providers monthly to discuss key performance measures, data quality, outcome measures, and quality improvement plans. WMPC also meets with providers on a quarterly basis to assess performance against the contract as a condensed review of contract compliance and achievement of outcomes. (Refer to attachment *Fiscal Year 2021 WMPC Network Annual Performance Report*.)
- Within the last quarter, the Parent Engagement Program has successfully discharged three parents from the program as they reunified with their children. All three parents had their child(ren) returned to them less than 12 months of the case being opened.
- WMPC is finalizing the Foster Care A.L.L.Y. Project. The A.L.L.Y. Project will partner with a local nonprofit to lead a Gender & Sexuality Alliance that will serve children in foster care as well as other interested Kent County youth.
- The COVID-19 pandemic continues to have an impact on operations and performance. Turnover and hiring qualified case managers are a struggle with our partner agencies due to increased hybrid work, acuity of children in foster care and lack of available and appropriate placements. On-going disruptions to performance are projected due to the COVID-19 pandemic for the foreseeable future.

Attachments:

- Fiscal Year 2021 WMPC Network Annual Performance Report.



WMPC Network Annual Performance Report

Fiscal Year 2021

Youth Entering Care

220

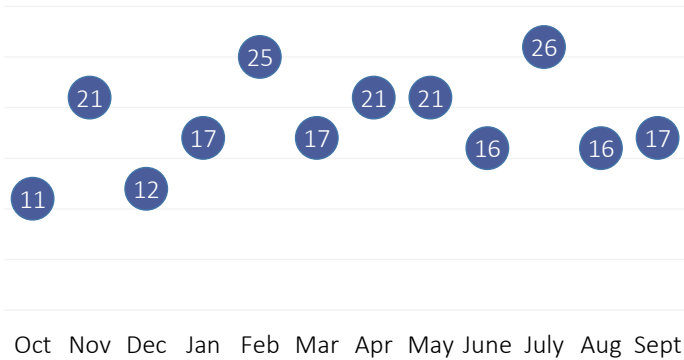
Youth Discharged

389

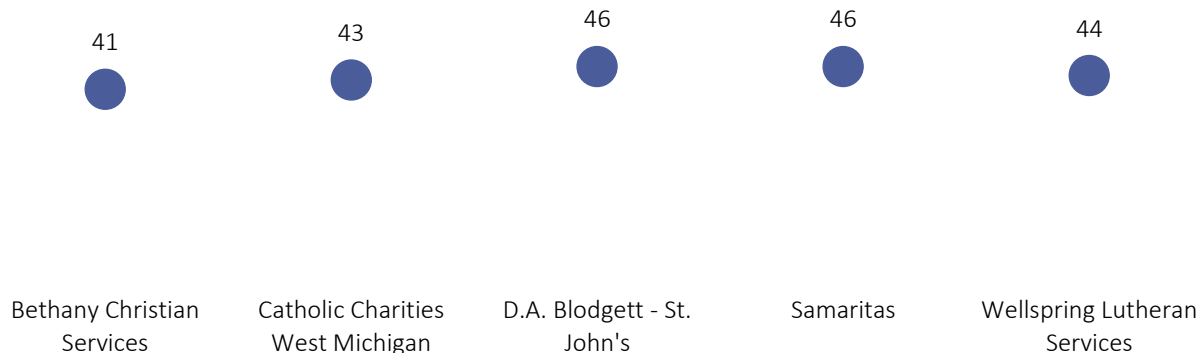
Total Youth in Care

934

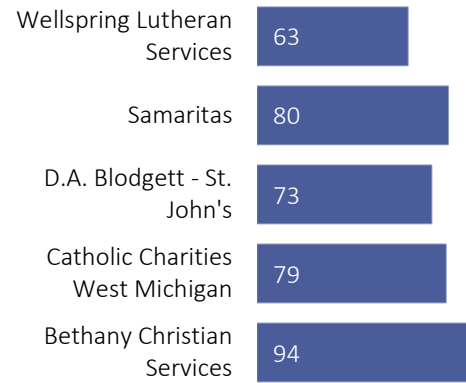
Entering Care by Month WMPC



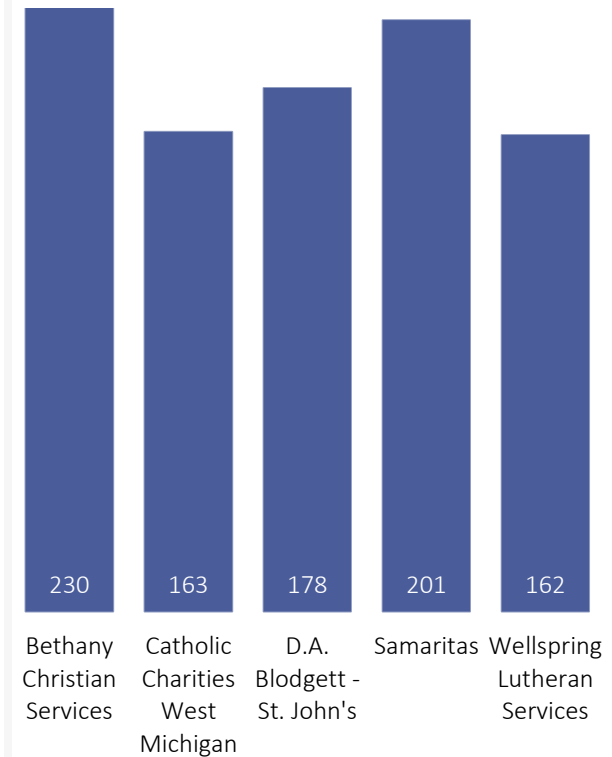
Entering Care by Agency



Discharged by Agency



In Care by Agency



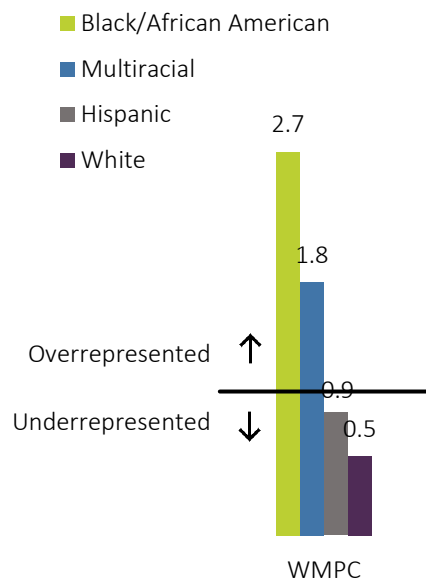
RACE IN FOSTER CARE

Racial Disproportionality Index and Intakes

Disproportionality is the underrepresentation or overrepresentation of a racial or ethnic group compared to its percentage of the total population. WMPC used the total population of Black/African American, Multiracial, Hispanic, and White children ages 0-18 living in Kent County to understand the disproportionality of children in WMPC's care in FY2021.

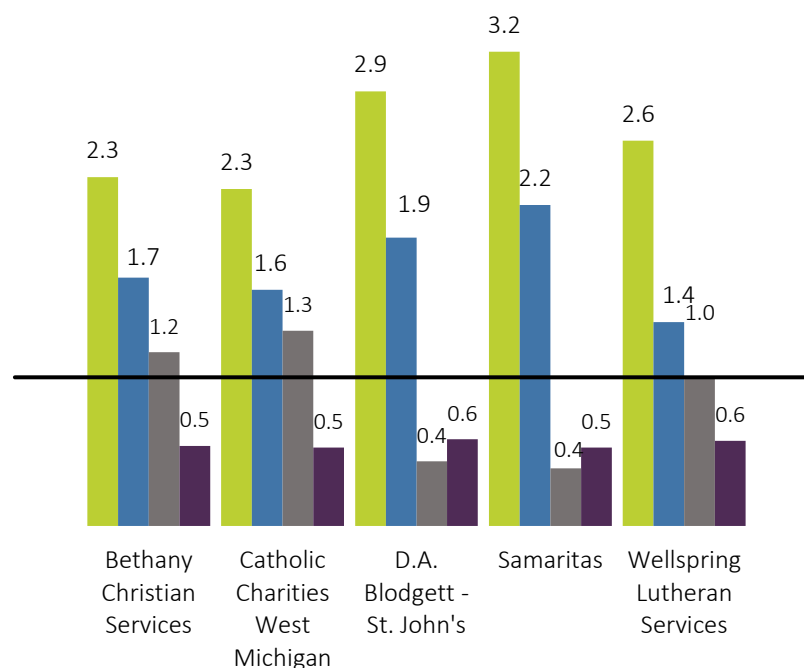
Racial Disproportionality In Care

WMPC had 934 children in foster care this fiscal year. Black/African American and Multiracial children were over-represented compared to the general population's percentage of Black/African American and Multiracial children.



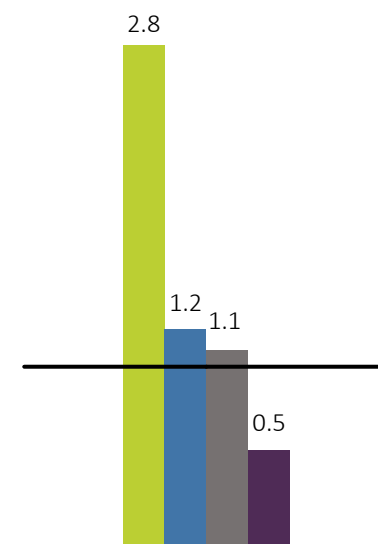
Disproportionality By Agency

Racial disproportionality varied slightly between agencies' children in foster care compared to the general population. Black/African American and Multiracial children were far overrepresented for each agency, while White children were underrepresented.



Disproportionality in Intakes

Black/African American youth were represented nearly three times the rate of the total population in the county. This disproportionality index for intakes is higher than it is for Black/African American children in care, which suggests the disproportionality rate could be increasing if intakes continue this way. White children coming into care were underrepresented.



Note: This analysis excludes 2 Asian child who were in care during this period.

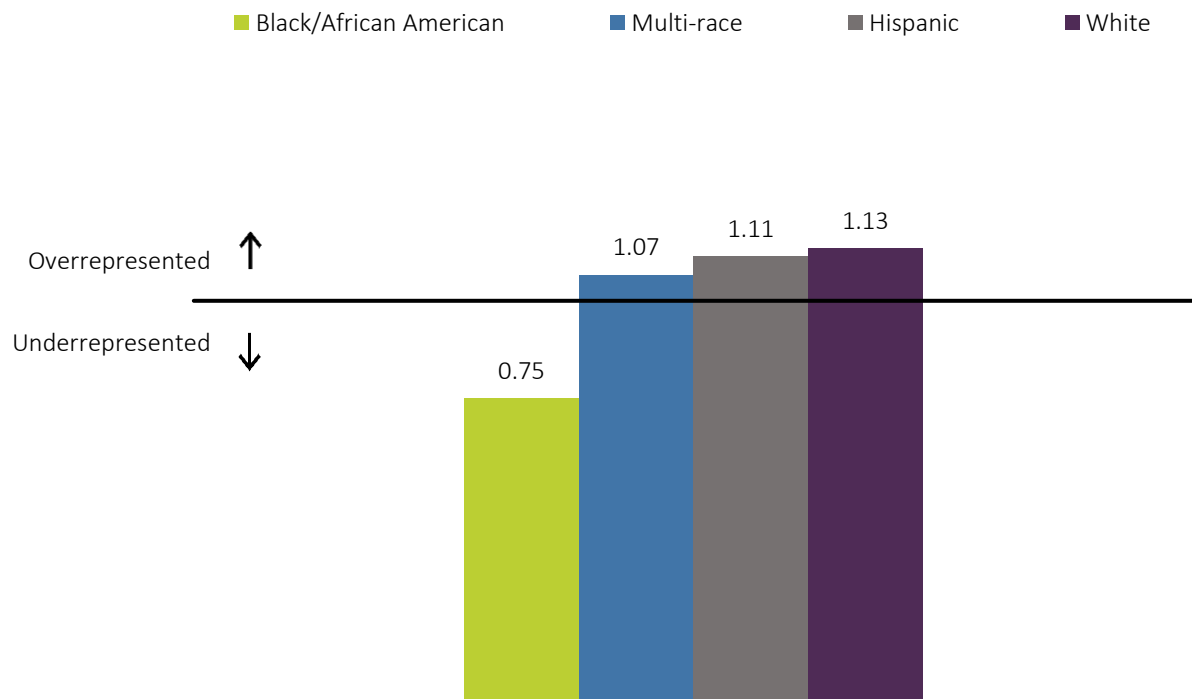
Population Source: 2018 American Community Survey, U.S. Census; Agency Population: Mindshare Active Children Dashboard 10/1/2020-9/30/2021; Accessed 10/15/21

Entering Care Source: Mindshare CPN Intake List 10/1/20 - 9/30/21; Accessed 10/15/21

WMPC used the population of children in care to understand the disproportionality of children discharging foster care for the fiscal year.

Disproportionality in Discharges

WMPC had 389 children discharge from foster care this fiscal year. Black/African American children are discharged at a lower proportion than the representation of Black/African American children in foster care.



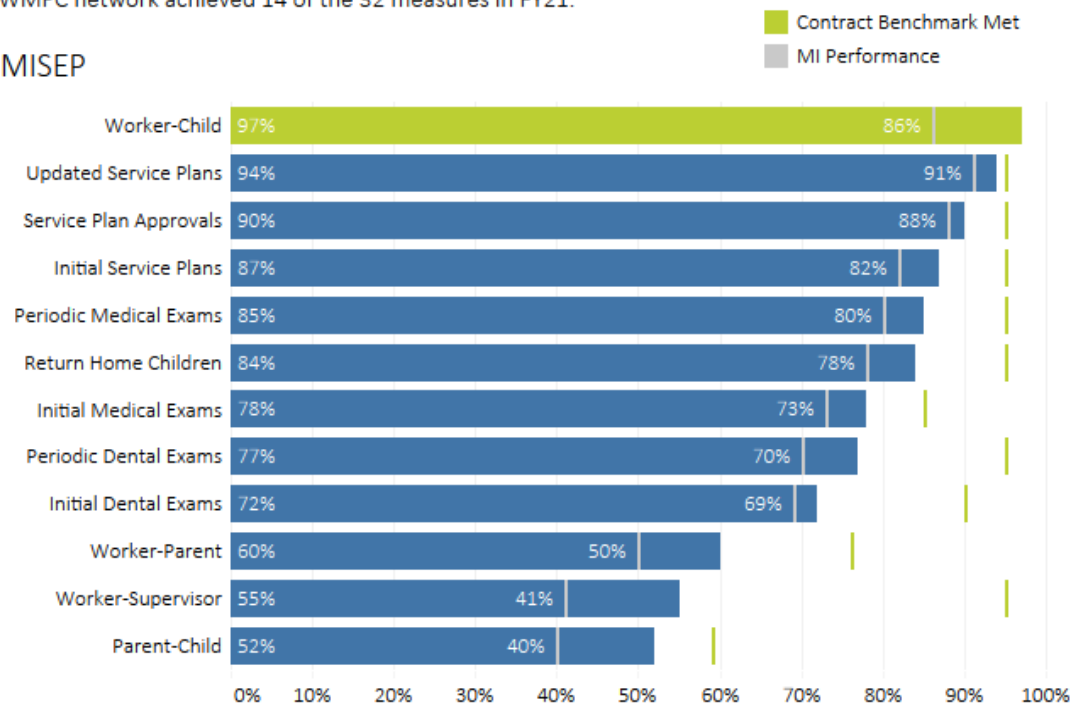
Population Source: 2018 American Community Survey, U.S. Census; Agency Population: Mindshare Active Children Dashboard 10/12/20- 9/30/21; Accessed 10/15/21
 Entering Care Source: Mindshare CPN Intake List 10/1/20 - 9/30/21; Accessed 10/15/21; Discharges Source: Mindshare Active Children Dashboard 10/1/20 - 9/30/21; Accessed 10/15/21

Executive Summary FY21

Measures highlighted in green indicate that the network either achieved the annual benchmark. All data reflects total FY21 performance. The WMPC network achieved 14 of the 32 measures in FY21.

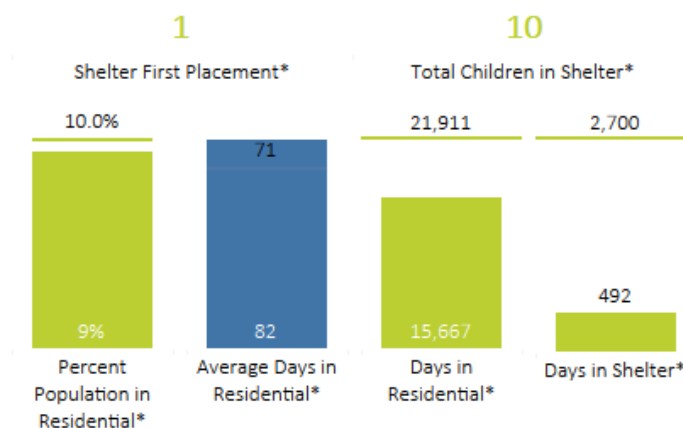


MISEP

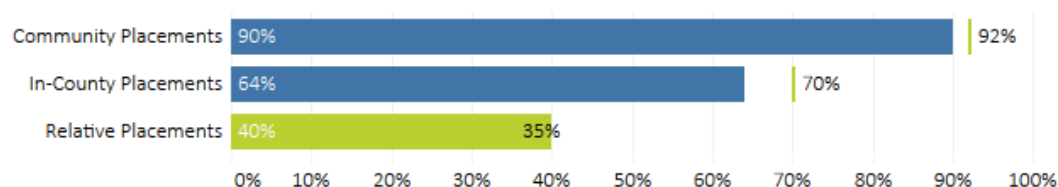


Shelter and Residential Placements

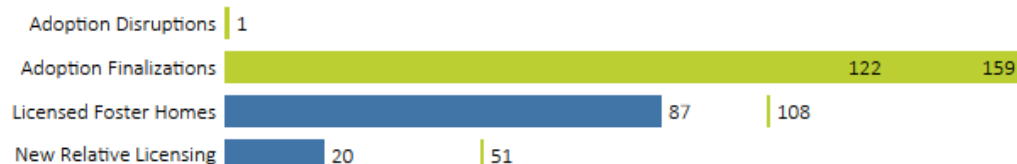
*Performance below the benchmark is better for these measures.



Placements

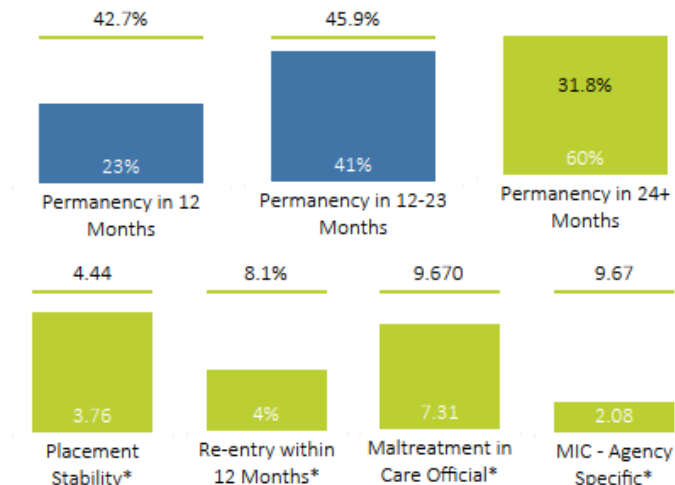


Adoptions and Licenses



Federal Measures

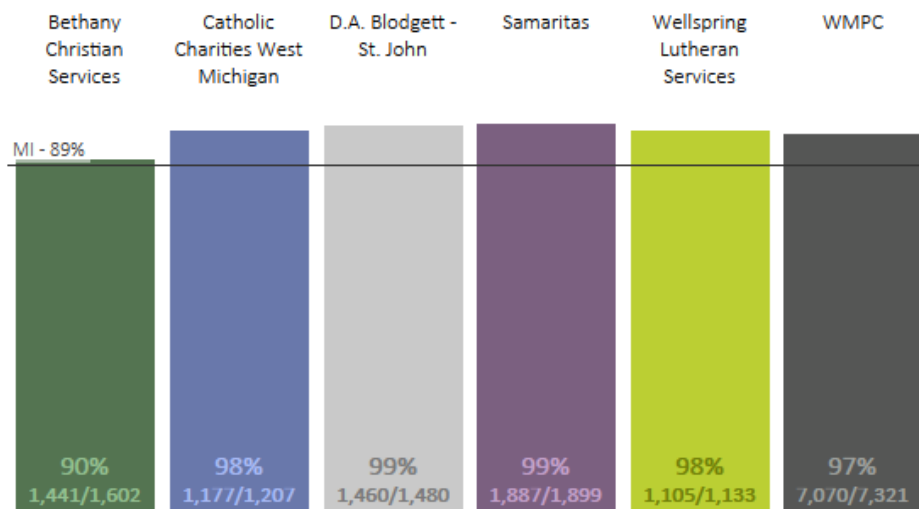
WMPC-level performance with the exception of agency specific MIC.



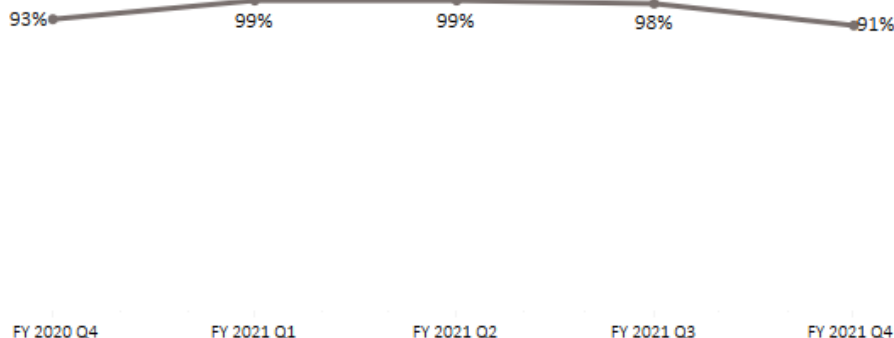
Worker-Child Contacts

At least 95% of children supervised by the Service Provider will be visited by their assigned caseworker.

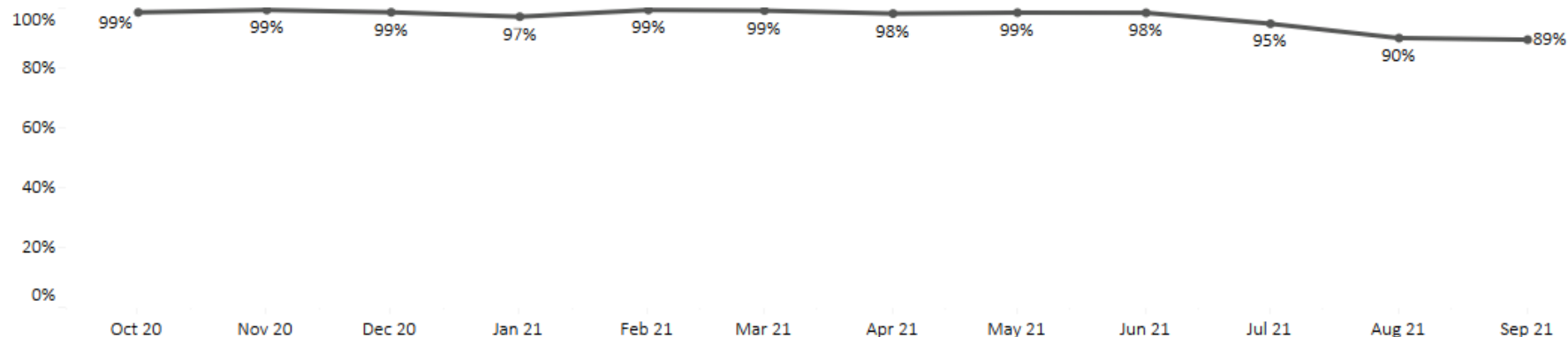
FY21 Annual Performance



WMPC Quarterly Performance



Monthly Performance



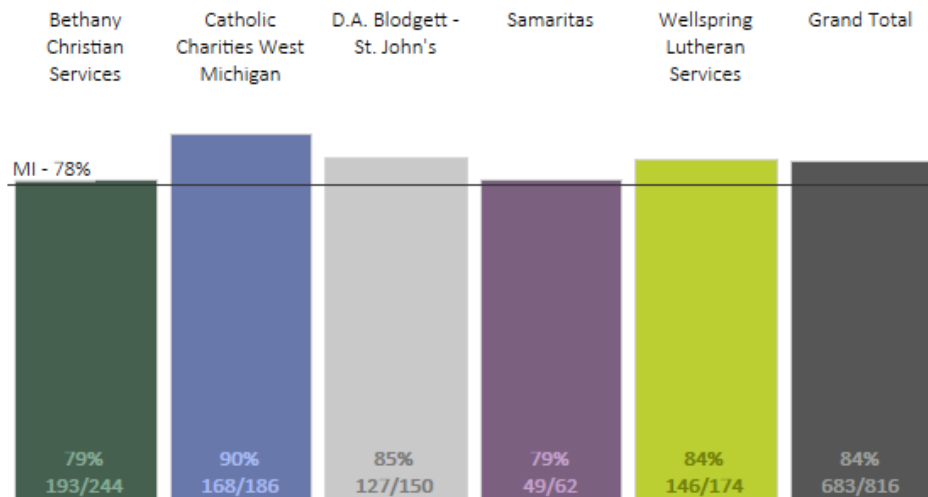
FY21 Annual Performance

Sources: MiSACWIS Social Work Contacts Timeliness InfoView Report, accessed 10/17/21; Kent_RC Spreadsheet for virtual contacts October 2020-June 2021, received 8/3/21; DHHS 6.21 Worker Child Visits Monthly Visit Summary Spreadsheet for virtual contacts July-September 2021, received 10/20/21.
MDHHS Children's Services Agency – MMR Scorecard statewide performance

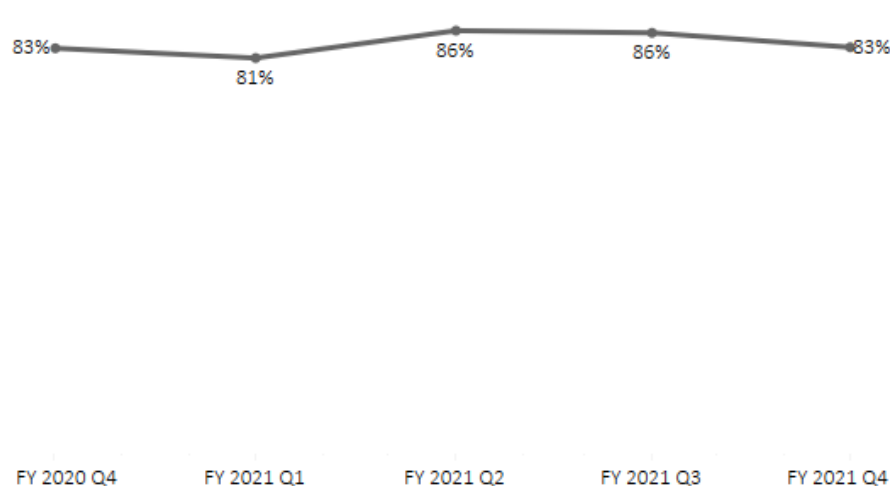
Returned Home Children Contacts

The caseworker must have weekly face-to-face contact in the home with at least 95% of the families (parent/legal guardian and the child) on for the first month following reunification or parental placement, with at least one contact each month being a private meeting between the child and the caseworker.

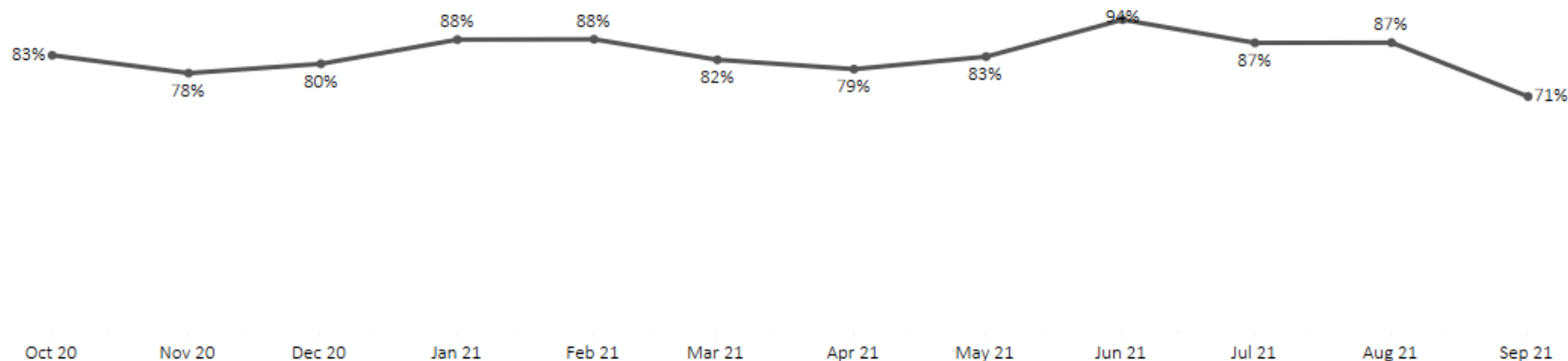
FY21 Performance



WMPC Quarterly Performance



Monthly Performance



FY21 Annual Performance

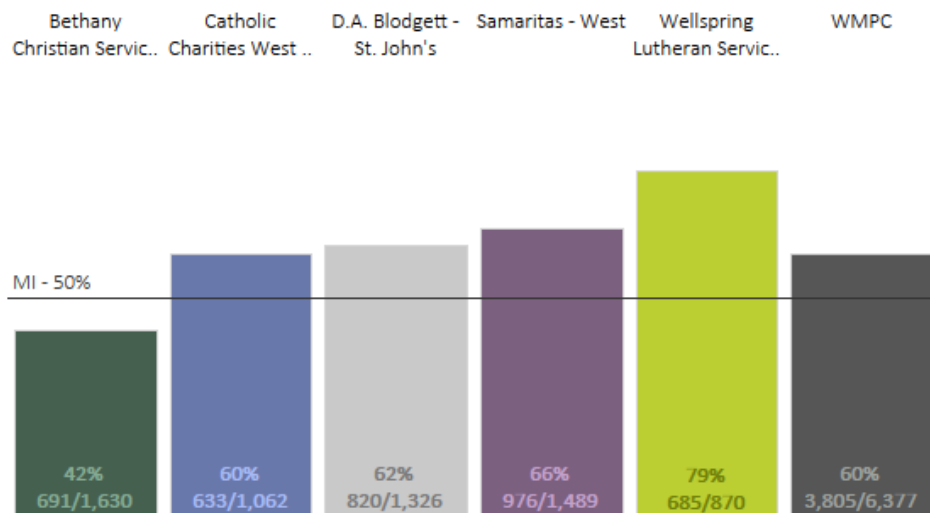
Sources: MISACWIS Social Work Contacts Timeliness InfoView Report, accessed 10/17/21.

Worker-Parent Contacts

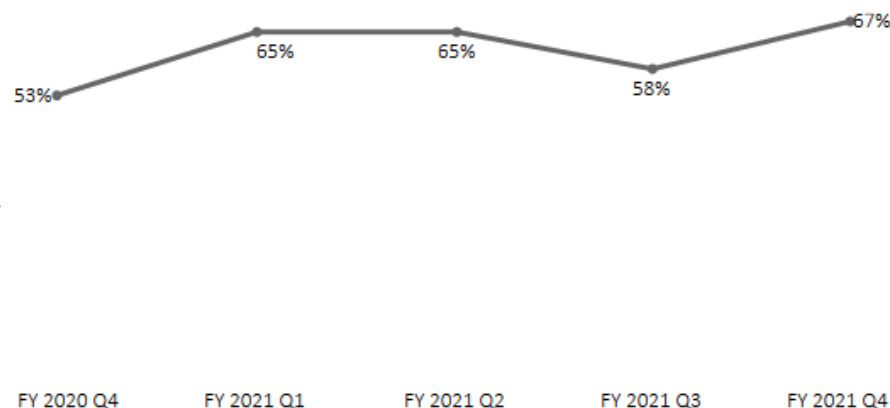
MISEP: At least 85% of parents whose children have a permanency goal of reunification shall have face to face contact by the assigned caseworker in accordance with the guidelines in FOM.

WMPC Amendment: At least 82% of parents whose children have a permanency goal of reunification and are supervised by the Service Provider, shall have face-to-face contact by the assigned caseworker in accordance with the guidelines in FOM by the end of FY22 with annual goals of 71% in FY20, 76% in FY21, and 82% in FY22.

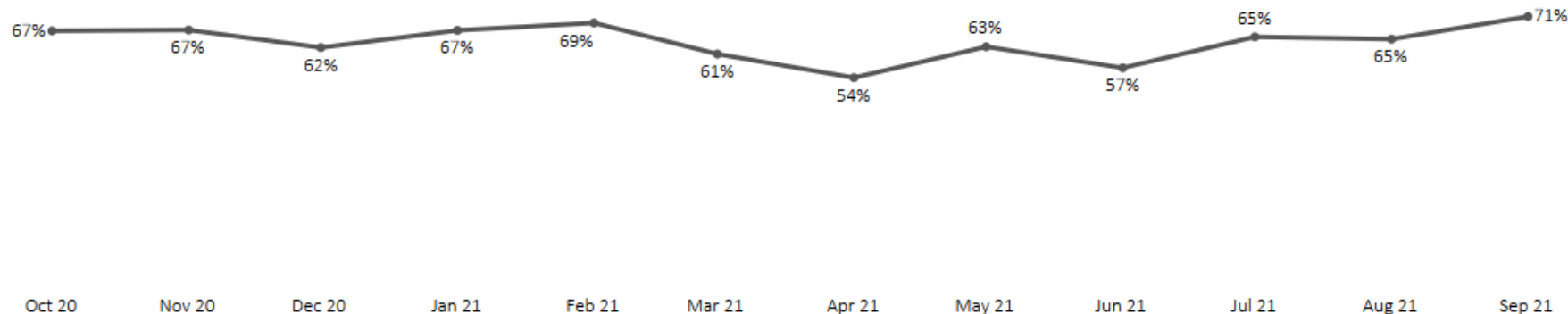
FY21 Performance



WMPC Quarterly Performance



Monthly Performance



FY21 Annual Performance

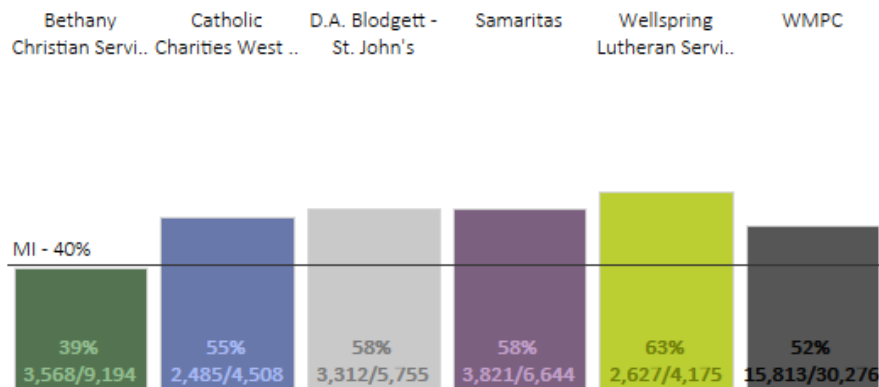
Sources: MiSACWIS Social Work Contacts Timeliness InfoView Report, accessed 10/17/21; DHHS 6.21 Worker Child Visits Monthly Visit Summary Spreadsheet for virtual contacts, received 10/20/21.
MDHHS Children's Services Agency – MMR Scorecard statewide performance

Parent-Child Contacts

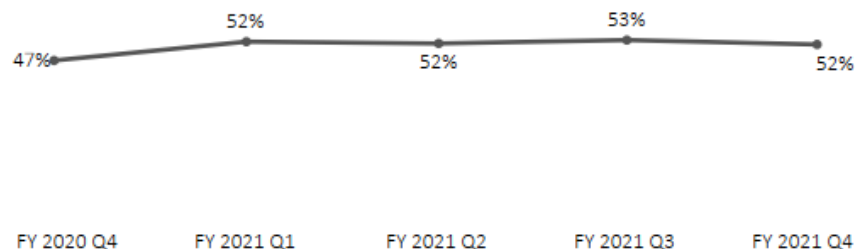
MISEP Description: No fewer than 85% of children with a goal of reunification shall have visitation with their parent(s)

WMPC Amendment: At least 65% of children with a goal of reunification shall have visitation with their parent(s) in accordance with the guidelines in FOM 722-061 Policy by the end of FY22 with annual goals of 55 percent in FY20, 59 percent in FY21, and 65 percent in FY22.

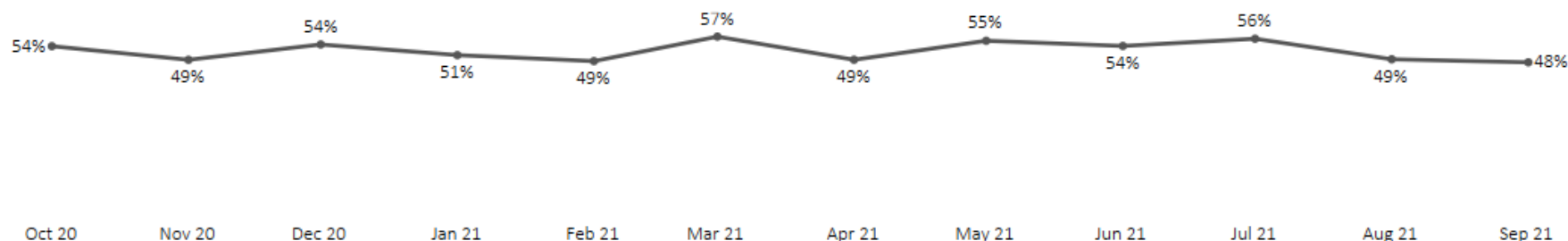
Annual Performance



WMPC Quarterly Performance



Monthly Performance



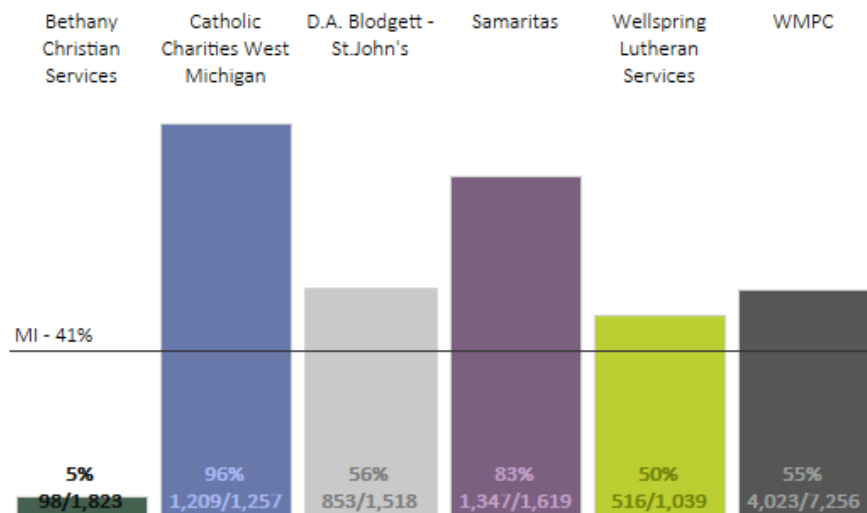
FY21 Annual Performance

Sources: MiSACWIS Social Work Contacts Timeliness InfoView Report, Case Contact Spreadsheet. Retrieved 10/20/21.
MDHHS Children's Services Agency – MMR Scorecard statewide performance

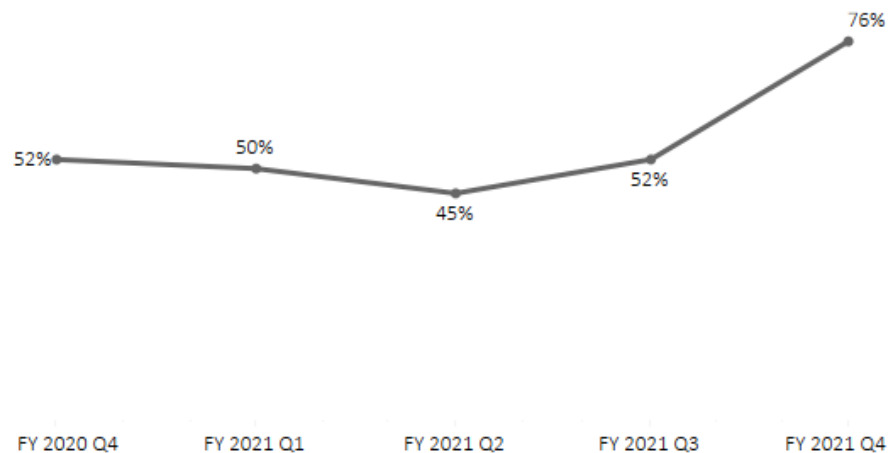
Worker-Supervisor Contacts

At least 95% of caseworkers shall meet at least monthly with their assigned supervisor to review the status and progress of each case on the worker's caseload.

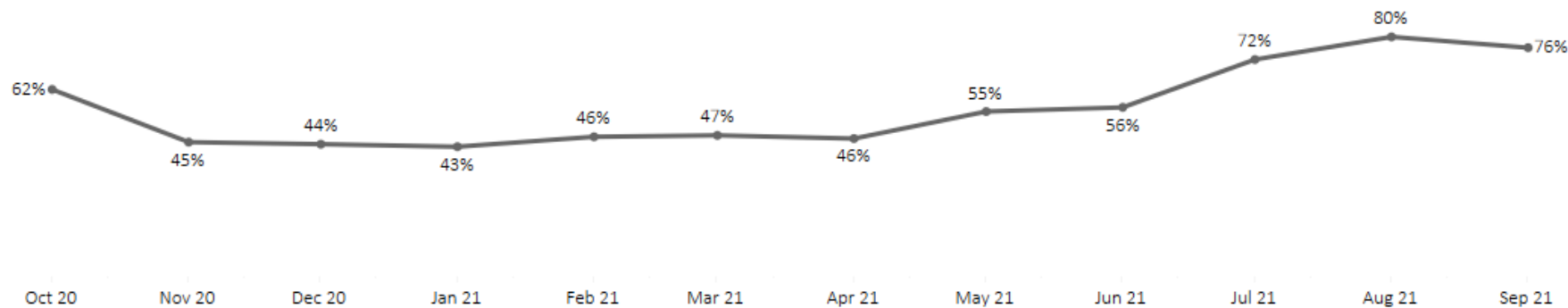
FY21 Performance



WMPC Quarterly Performance



Monthly Performance



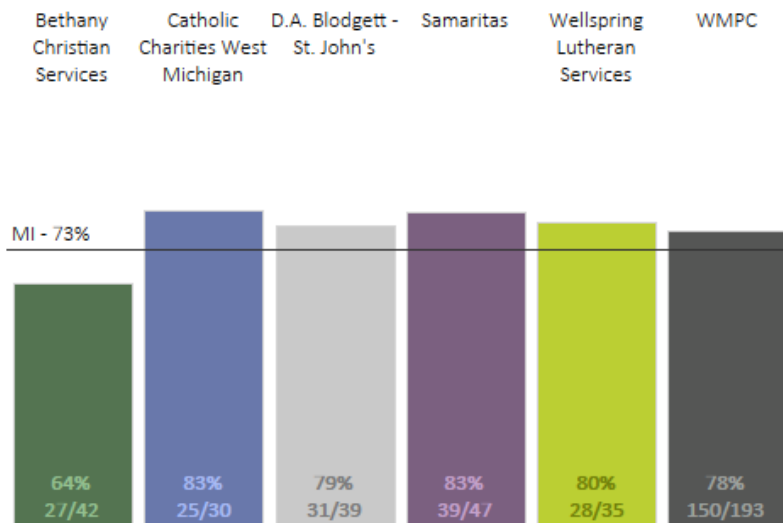
FY21 Annual Performance

Sources: MISACWIS Social Work Contacts Timeliness InfoView Report, accessed 10/17/21.

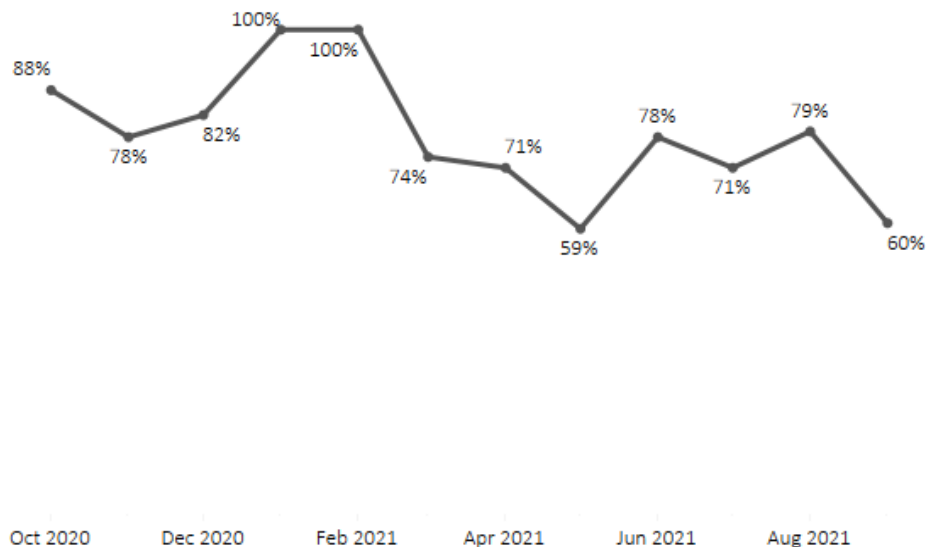
Initial Medical Exams

No fewer than 85% of children supervised by the Service Provider will have an initial medical exam within 30 days of removal.

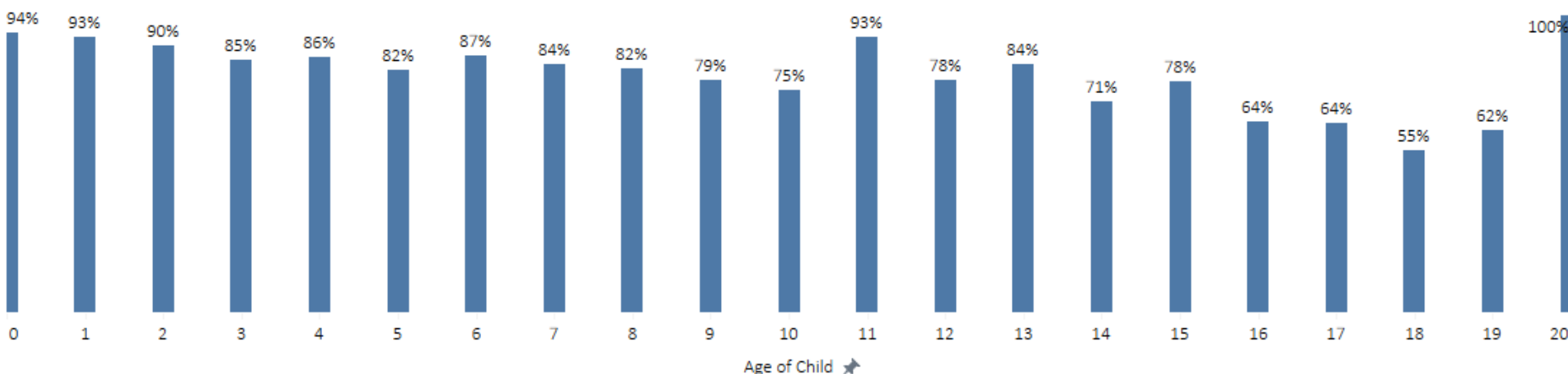
Annual Performance



Monthly Performance



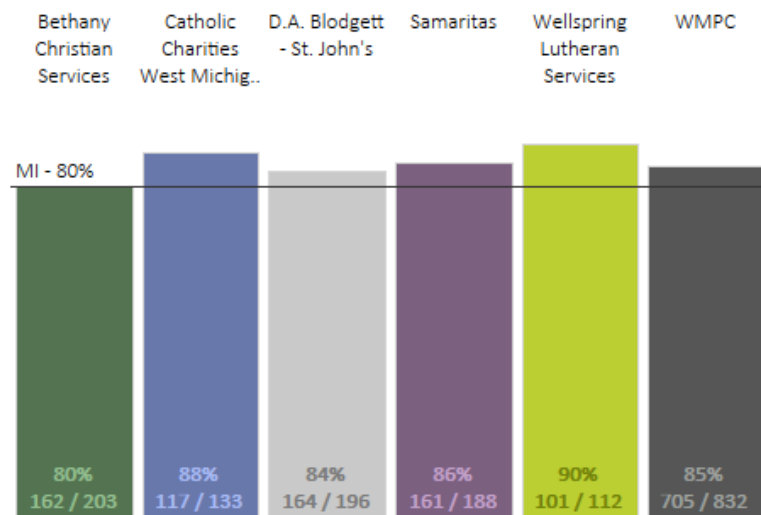
Timely Initial Medical Exams by Age



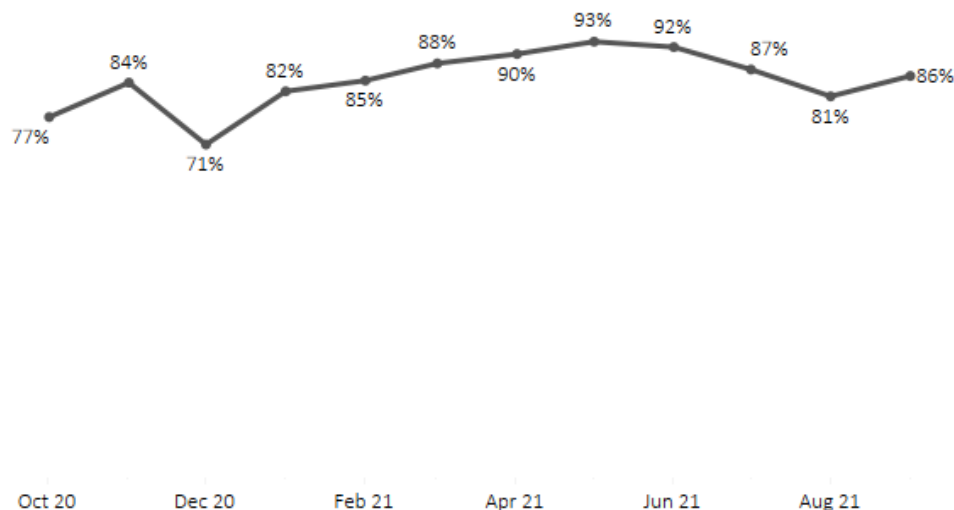
Periodic Medical Exams

At least 95% of children supervised by the Service Provider shall receive periodic medical examinations and screenings according to the guidelines set forth by the American Academy of Pediatrics and/or yearly (up to 14 months from the previous exam) medical examinations and screenings.

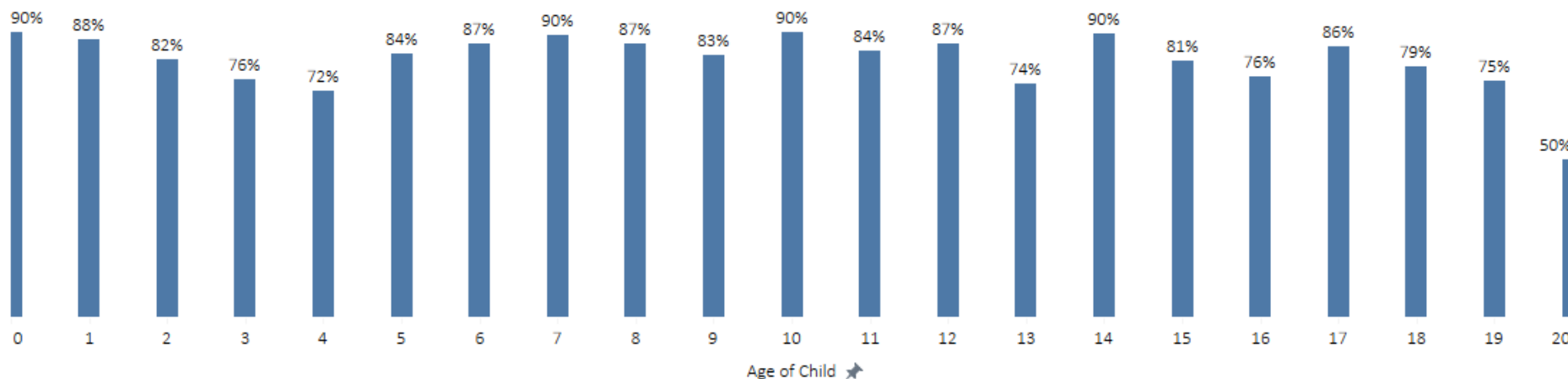
Annual Performance



Monthly Performance



Timely Periodic Medical Exams by Age



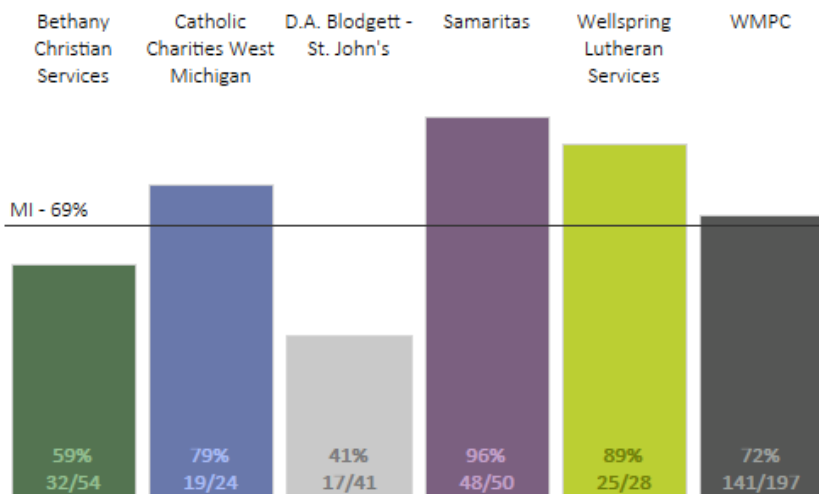
FY21 Annual Performance

Sources: MISACWIS Medical Exam Timeliness Info View Report, accessed 10/17/21. Exams completed by age: Mindshare Active Children Dashboard 10/1/2017-9/30/2021. Accessed 10/17/21

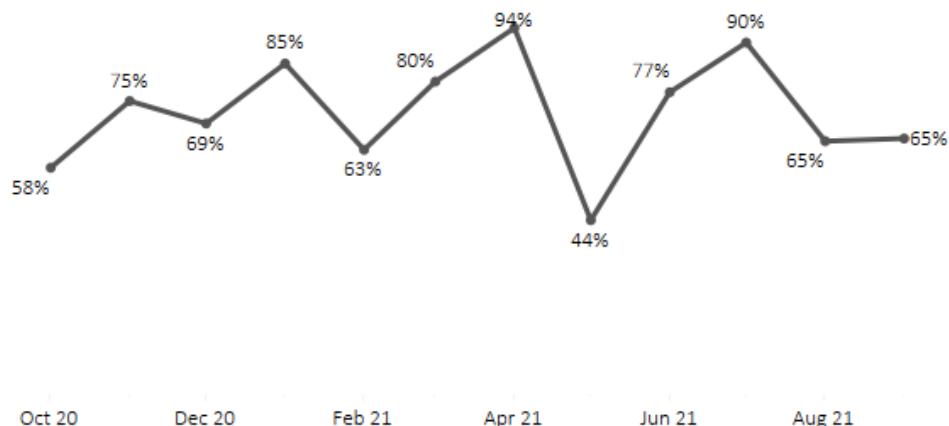
Initial Dental Exams

No fewer than 90% of children shall have an initial dental examination within 90 days of removal unless the child has had an exam within 6 months prior to placement or the child is less than one years of age.

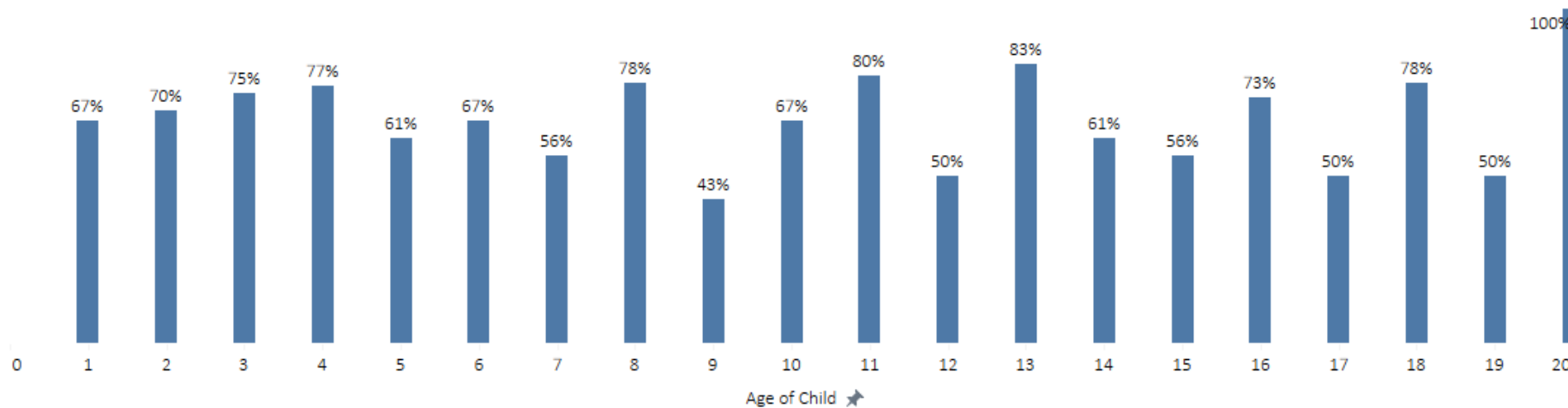
Annual Performance



Monthly Performance



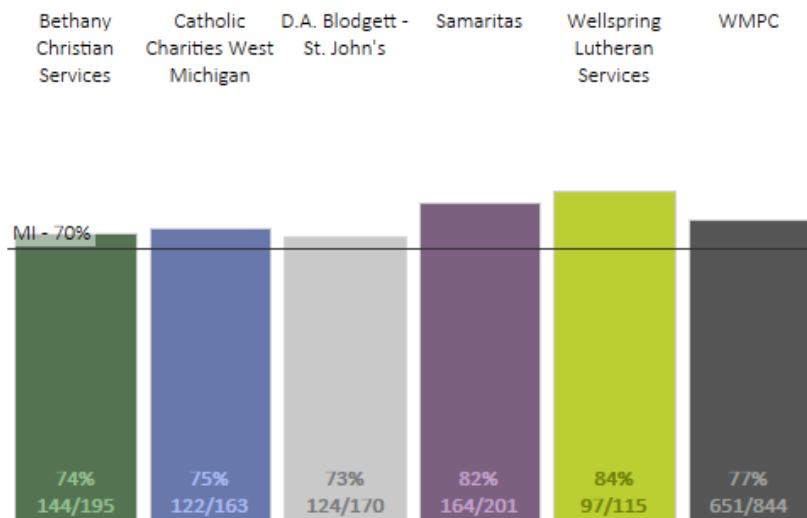
Initial Dental Exam Timeliness by Child's Age



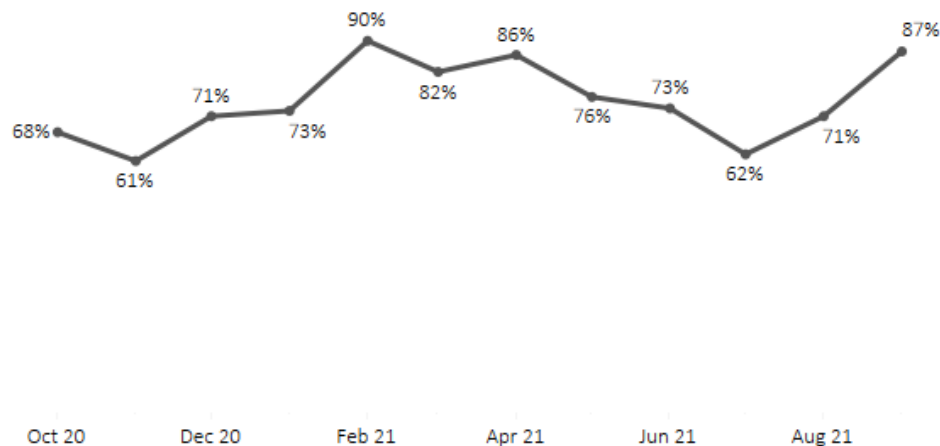
Periodic Dental Exams

No fewer than 95% of children shall have a dental examination at least every 6 months.

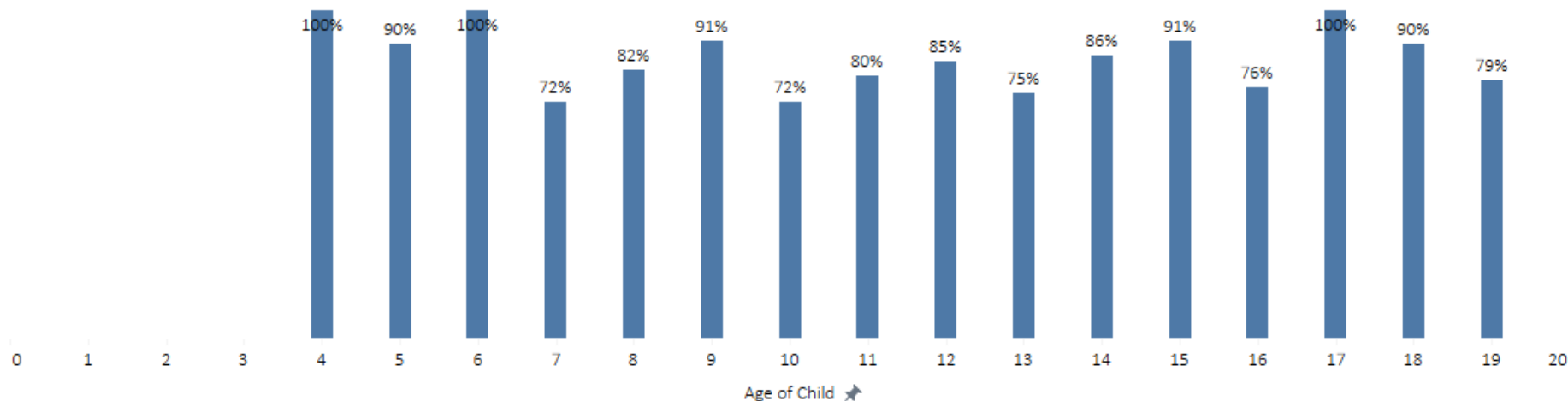
Annual Performance



Monthly Performance



Initial Dental Exam Timeliness by Child's Age

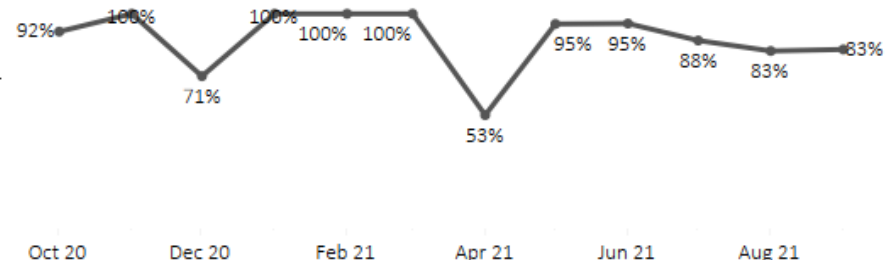
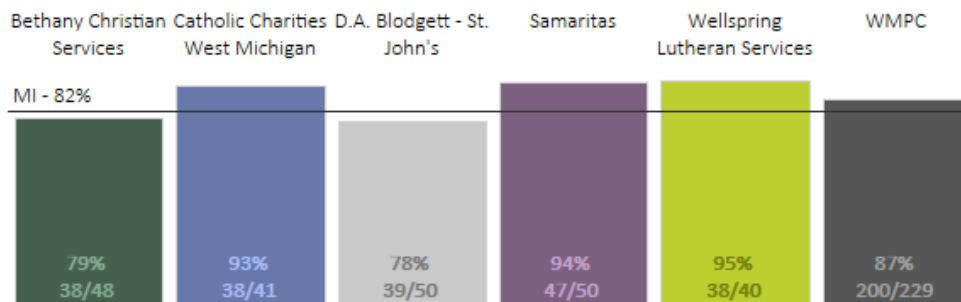


FY21 Annual Performance

Sources: MiSACWIS Medical Exam Timeliness Info View Report. Accessed 10/17/21. MDHHS Children's Services Agency - MMR Scorecard statewide performance; Exams completed by age: Mindshare Active Children Dashboard 10/1/2017-9/30/2021. Accessed 10/17/21

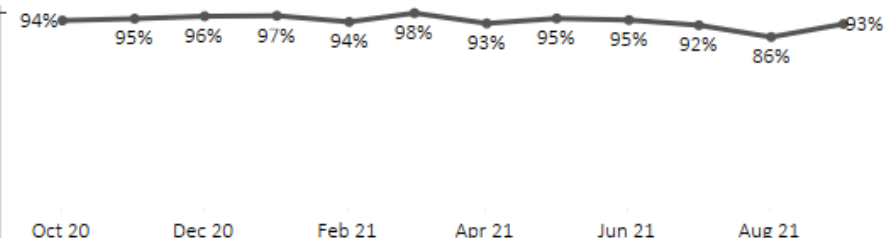
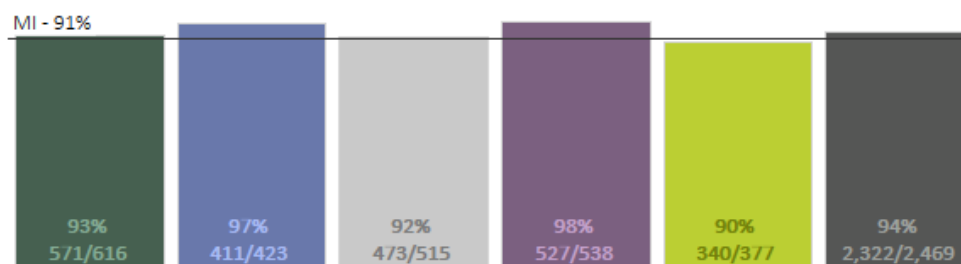
Initial Service Plans

At least 95% of children shall have an initial service plan completed within 30 days of entry into foster care and quarterly thereafter in accordance with the guidelines in FOM.



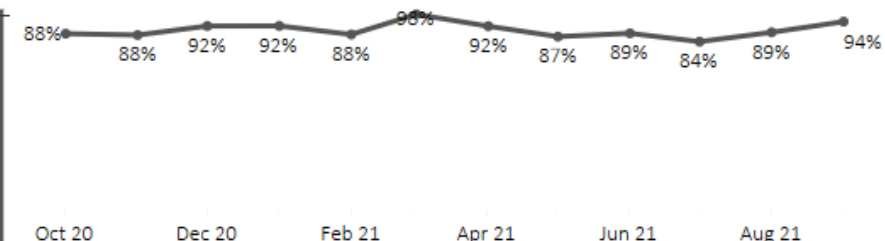
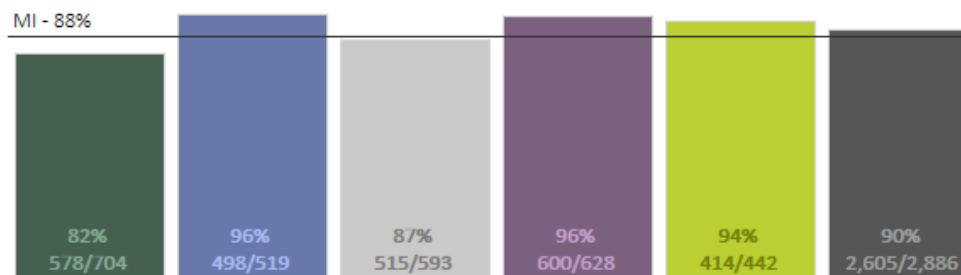
Updated Service Plans

At least 95% of children shall have a service plan updated quarterly.



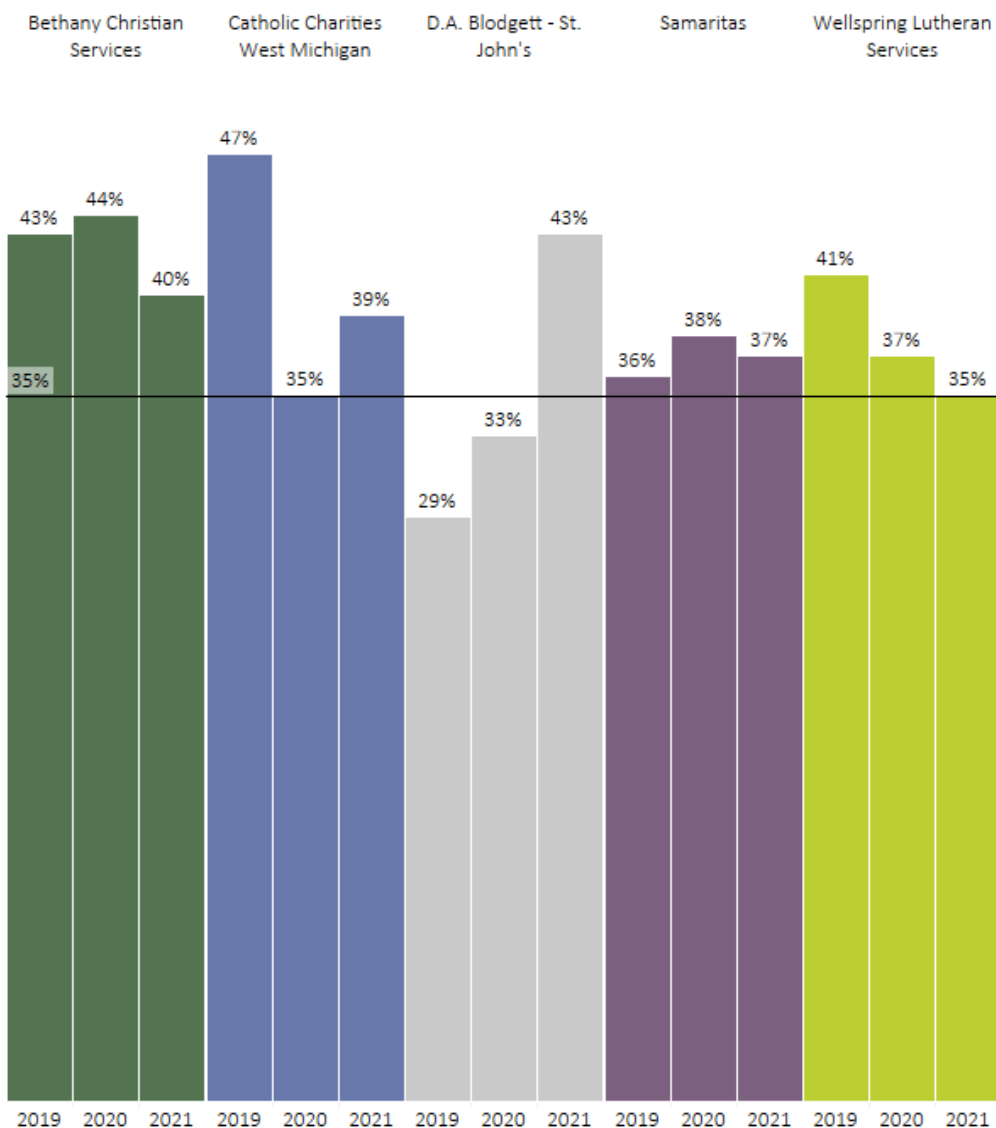
Plan Approvals

At least 95% of children shall have a case service plan approved within 14 days of case worker submission to the supervisor for review.



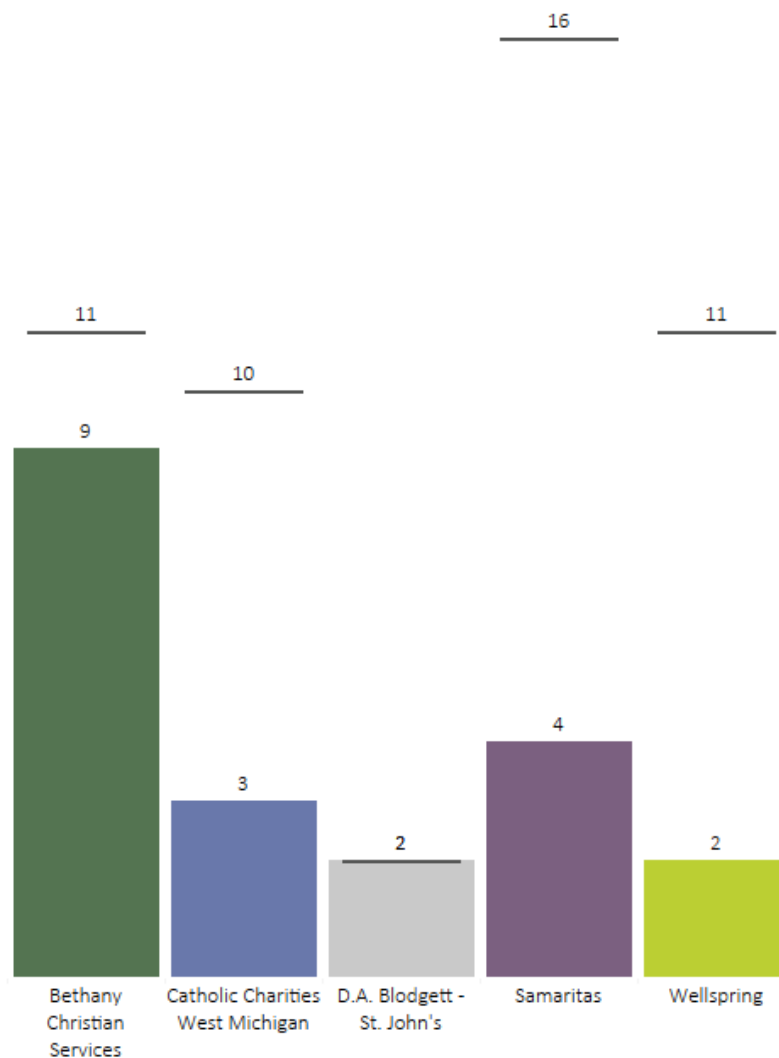
Percent of Days Spent in Relative Placements

The percentage of days children placed in relative care increases by **6%** from the previous year OR at least **35%** of children's days are spent in relative care each year.



New Relative Licensed Homes

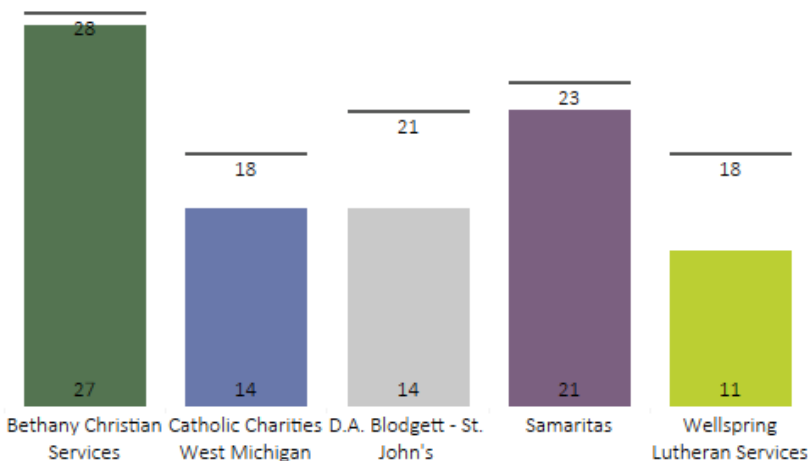
The number of relatives successfully completing the licensing process will increase by 20% from FY19. *Agency goals are benchmarked by the lines above the bars.*



Licensed Foster Homes

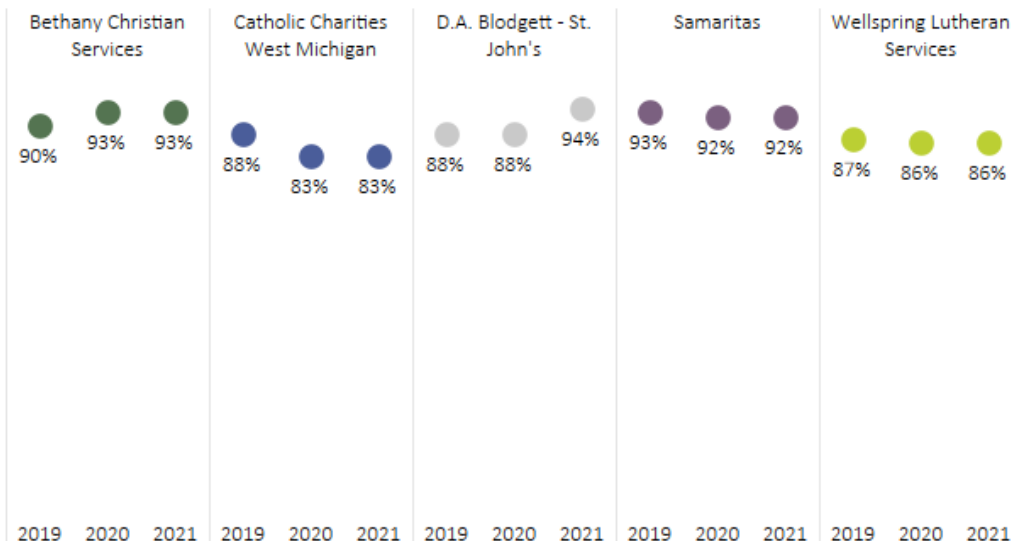
The WMPC network will license the number of foster homes required to meet or exceed their benchmark for total number of licensed homes as determined by the Kent County AFPRR licensing calculator.

Year-to-Date Performance



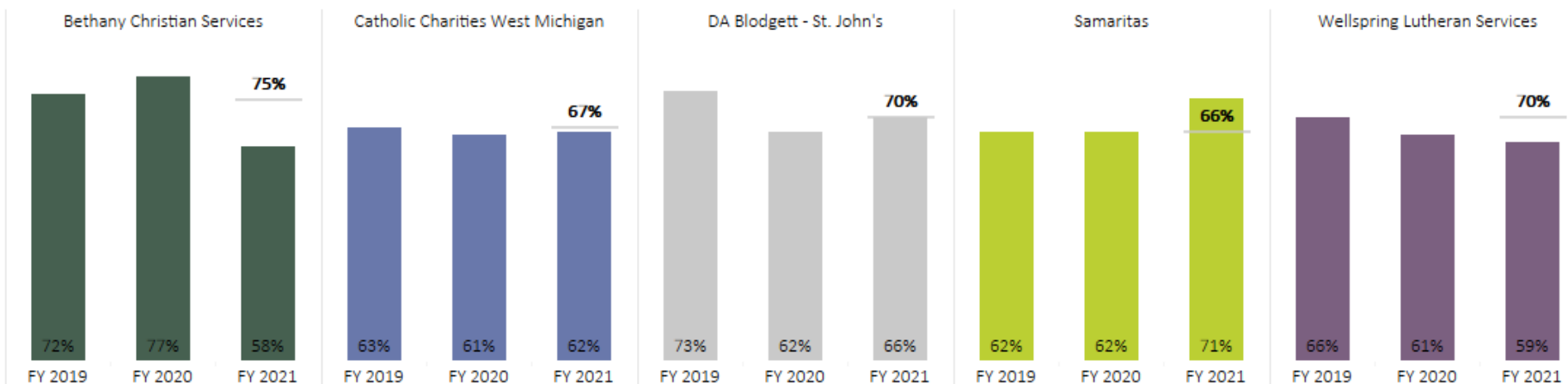
Percent of Days Spent in Community Placements

The percentage of days WMPC network children placed in community-based foster care in the most family-like setting increases by 3% from the previous year OR will meet or exceed 94%.



In County Placements

For the network, 72% of placements will occur in Kent County by the end of FY22, with annual increases of 2% in FY20, 2% in FY21, and 2% in FY22. This measure excludes relative placements and AWOL. Agency FY21 targets are based on a 4% increase from their FY19 actual performance, and FY22 targets are based on a 2% increase from the FY21 target.



FY21 Annual Performance

Sources: Kent County AFPRR Licensing Calculator (April - June); Mindshare Community Placement Dashboard; Mindshare Placements Dashboard. Accessed on 10/12/21.

Children Available for Adoption in FY21

By September 30 of the fiscal year, at least 80 percent of the number of children with a goal of adoption who were legally free for adoption on September 30 of the previous fiscal year, shall have adoptions finalized. The data below describes the 152 children in care who are in this fiscal year's cohort to be adopted.

Children Available for Adoption

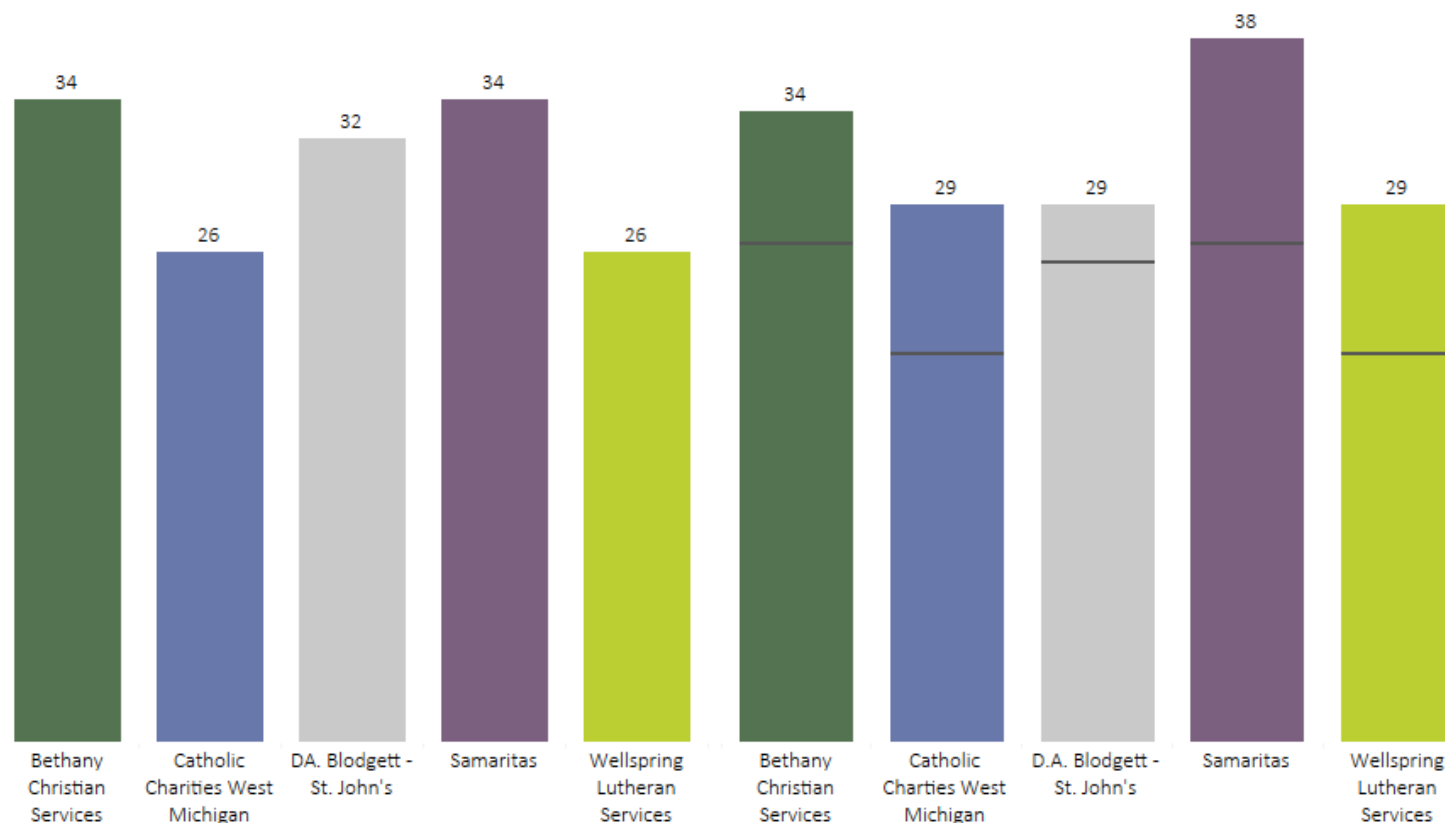
Agencies each have between 26 and 34 children who had a goal of adoption on September 30, 2020. Agencies must finalize adoptions for at least 80% of this number of children. In FY 21, 64% of this cohort was adopted.

Adoption Finalizations

Agencies' targets and the number of children who were successfully adopted within 365 days in FY21 are outlined below.

Adoption Disruptions

The network's goal is to have fewer than 5% of adoptions end in disruptions.



1%

There was one adoption disruption out of 183 adoption placements for all five agencies in FY21.

Racial Disproportionality of Adoption Populations

Year-To-Date Performance

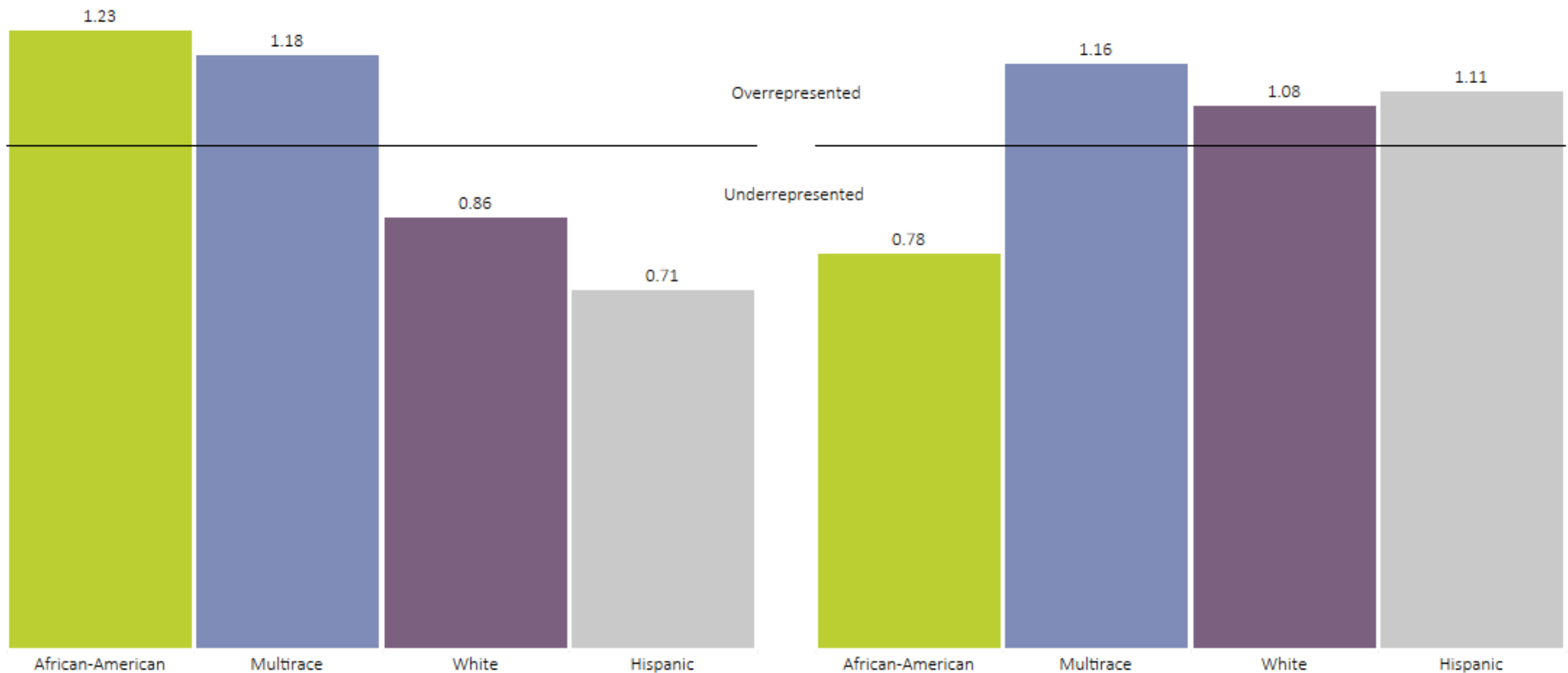
Disproportionality is the underrepresentation or overrepresentation of a racial or ethnic group compared to its percentage of the total population. WMPC used the total population of Black/African American, Multiracial, Hispanic, and White children in WMPC's care in FY21 to understand the disproportionality of children available for adoption on September 30, 2020 and adoption finalizations in FY21.

Children Available for Adoption

African American children and multiracial children available for adoption are overrepresented compared to the total children in care. White children are underrepresented for this permanency goal.

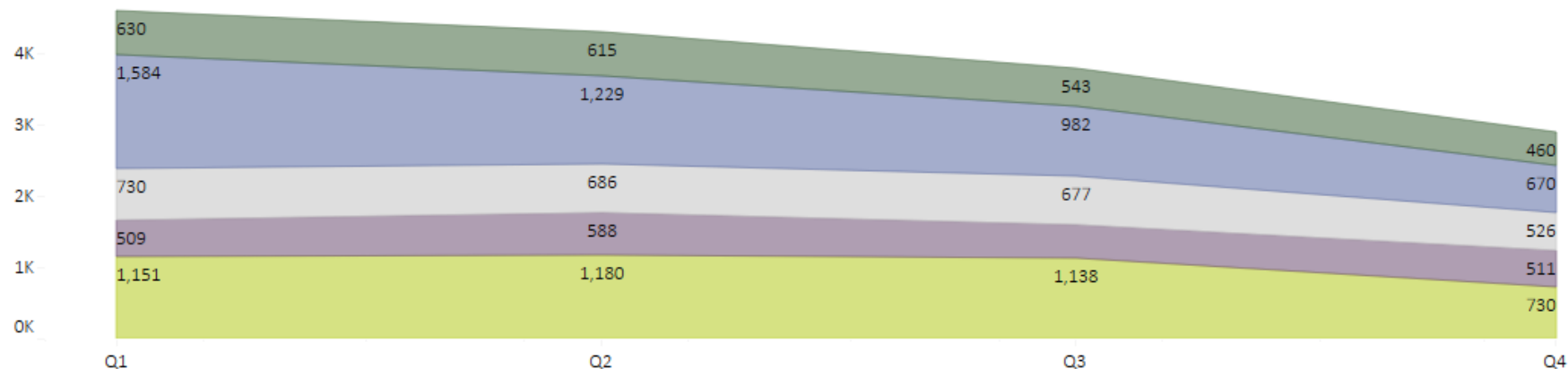
Children Adopted

African American children are underrepresented in adoption finalizations in FY21. This means these children are adopted at a lower rate compared to the total children in care. While White children are underrepresented in those available for adoption, they are slightly overrepresented in adoption finalizations.



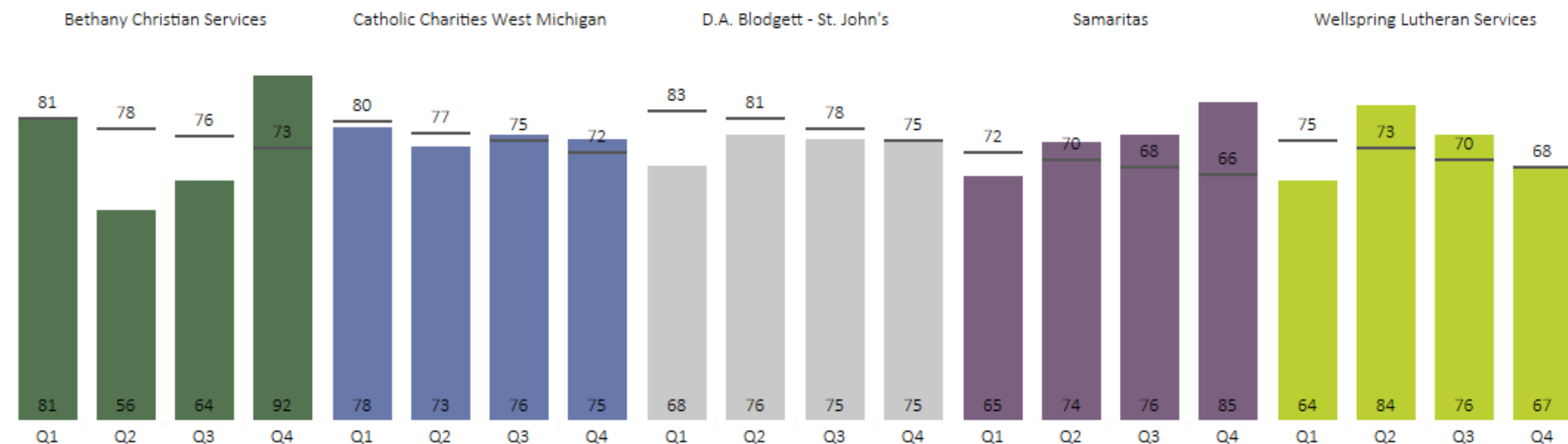
Total Days in Residential

The total number of days children placed in residential care will reduce by 24% by the end of FY2022, with a reduction of 8% each year. Agencies' FY21 performance should be 16% fewer days than their days in FY19.



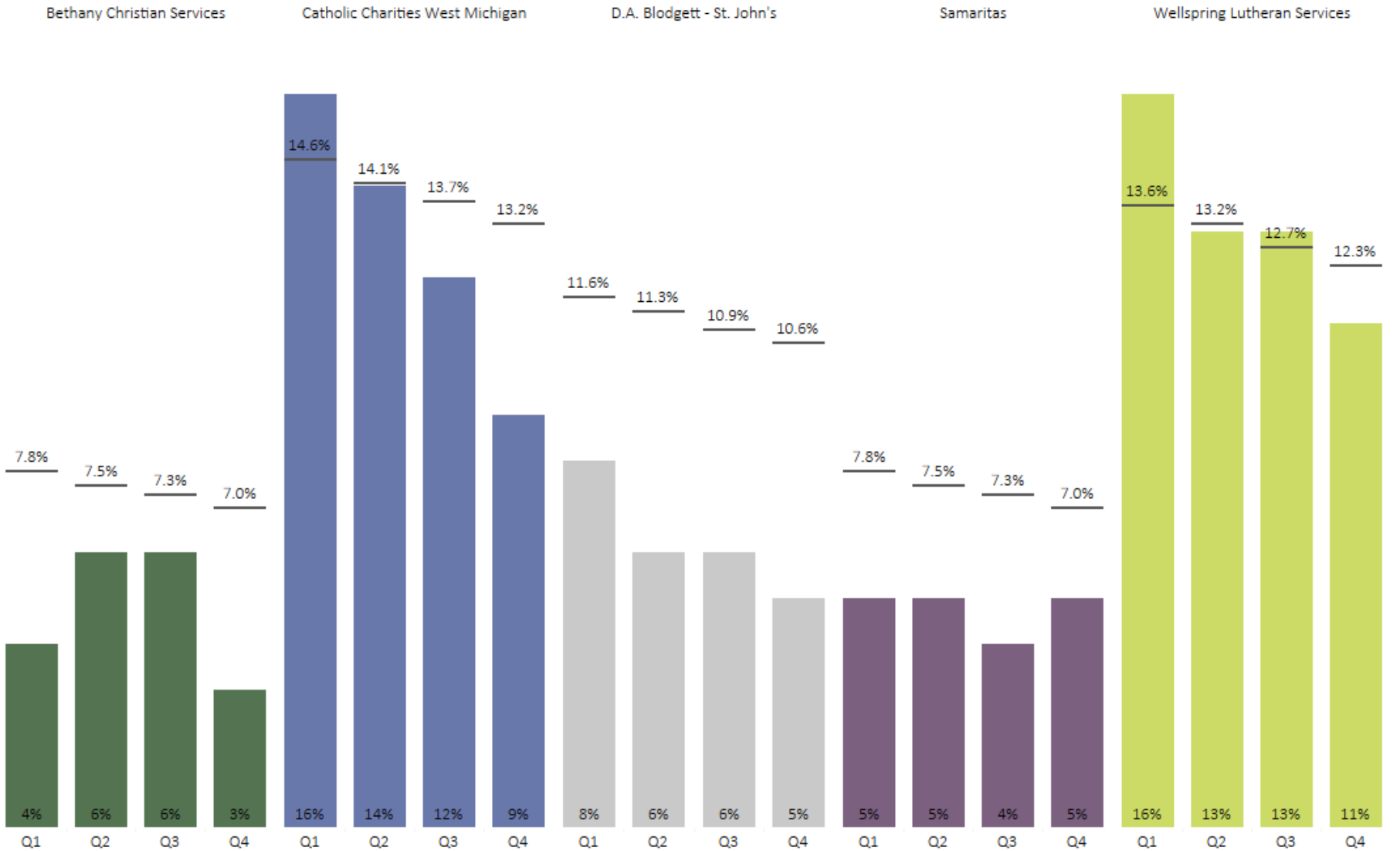
Average Days in Residential Care

Quarterly targets are calculated by decreasing the previous fiscal year and quarterly performance by 3% of the total average days in residential care. For example, a 3% change for 86 average days would be 3 average days and would result in 83 average day quarterly target.



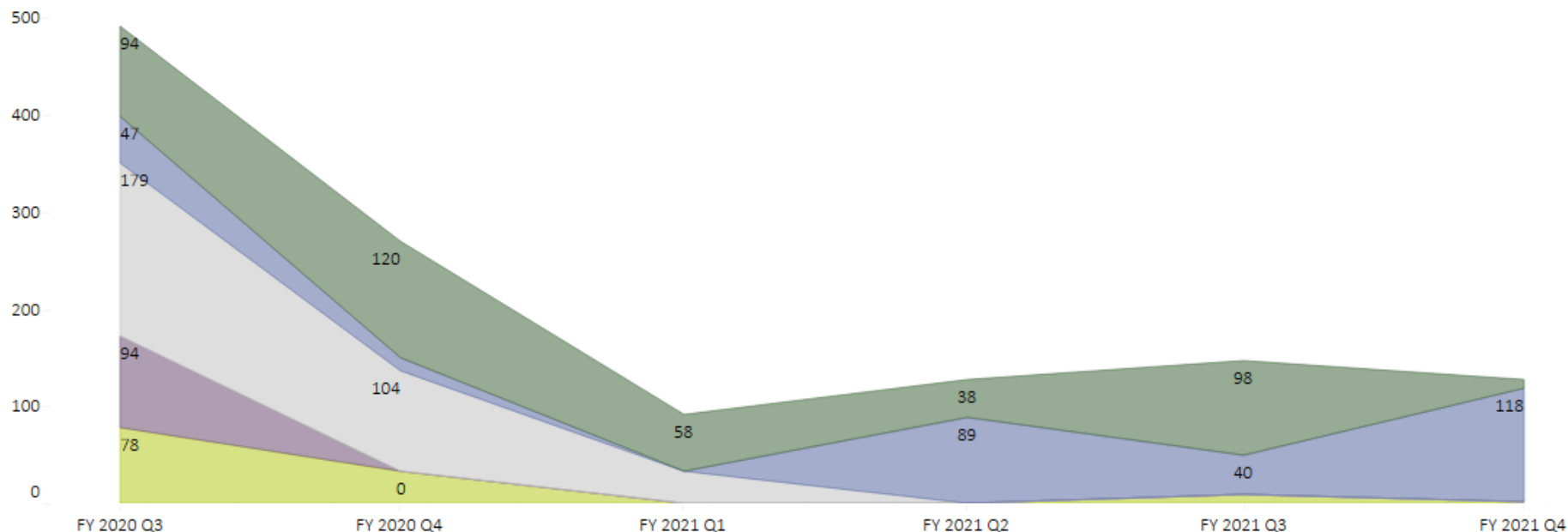
Percent of Population in Residential Care

Quarterly targets are calculated by decreasing the previous fiscal year and quarterly performance by 3% of the total foster care population in residential care for each agency. For example, a 3% change for 15% would be 0.45% and would result in a 14.6% quarterly target.



Total Number of Days Children Spent in Shelter

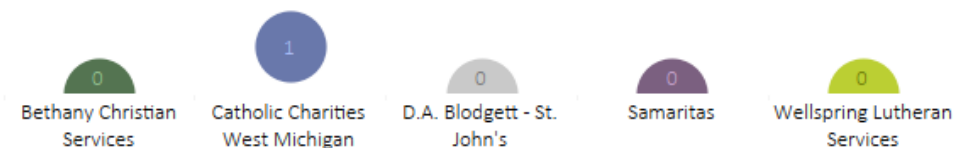
The total number of days children placed in emergency shelter will reduce by 16% by the end of FY2022. The FY2020 goal is a 2% reduction from FY19. The FY21 goal is a 5% reduction from FY2020. The FY22 goal is a 9% reduction from FY21.



Number of Children with Shelter as First Placement

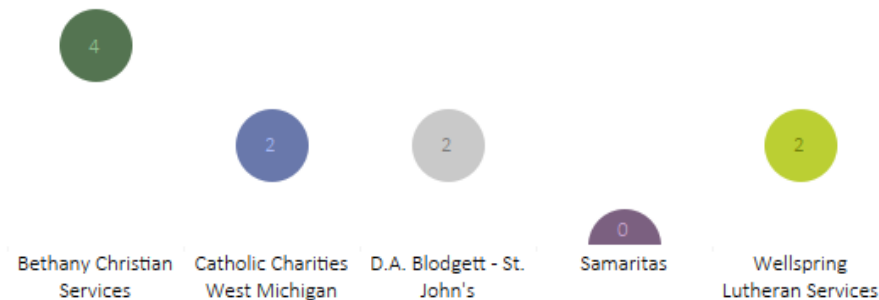
Percentage of children whose first placement is in a shelter. The FY2020 goal is not to exceed 25%, the FY21 goal is not to exceed 20%, and the FY22 goal is not to exceed 15%.

Year-to-Date Performance



Number of Children in Shelter

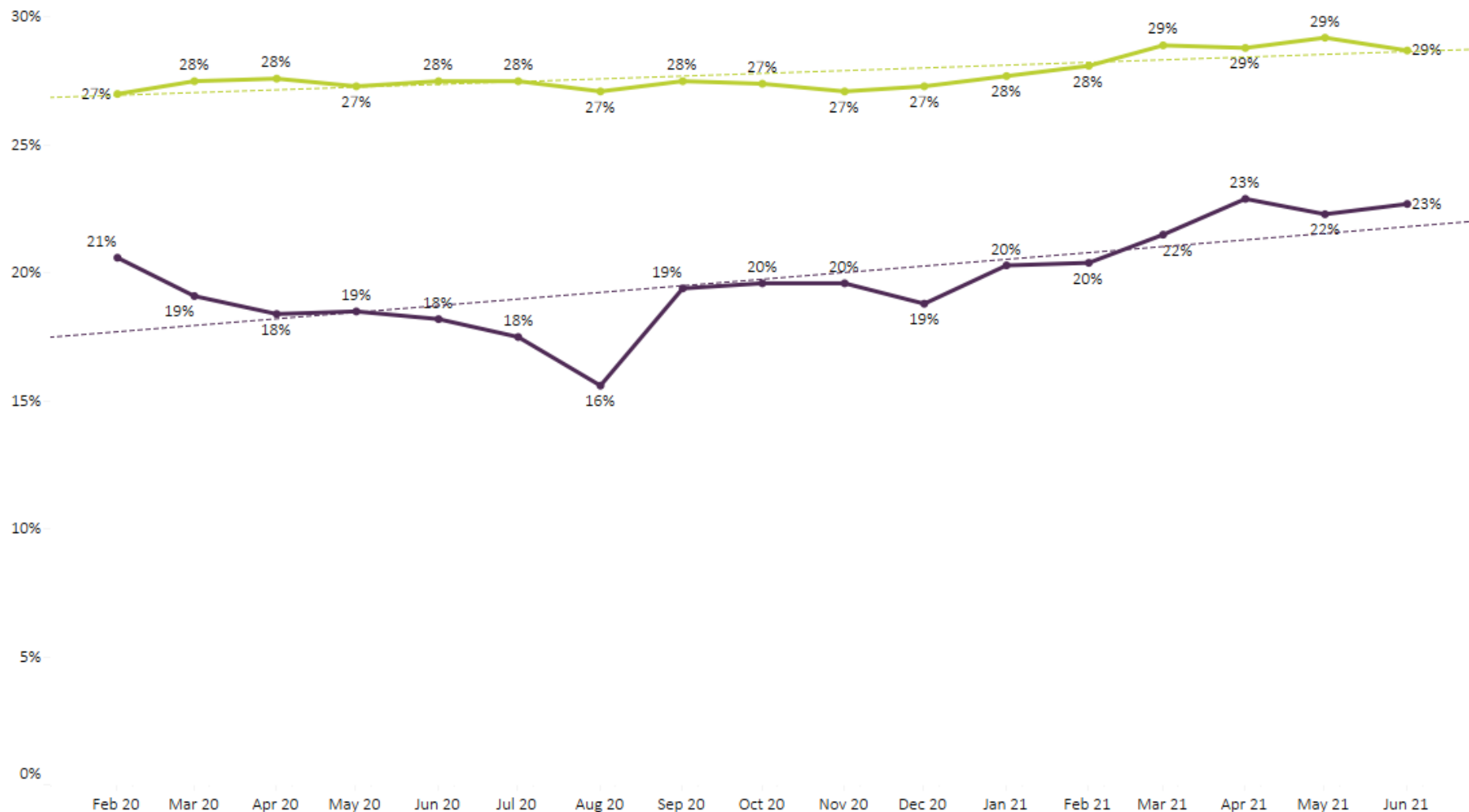
Year-to-Date Performance



Permanency in 12 months for children entering foster care

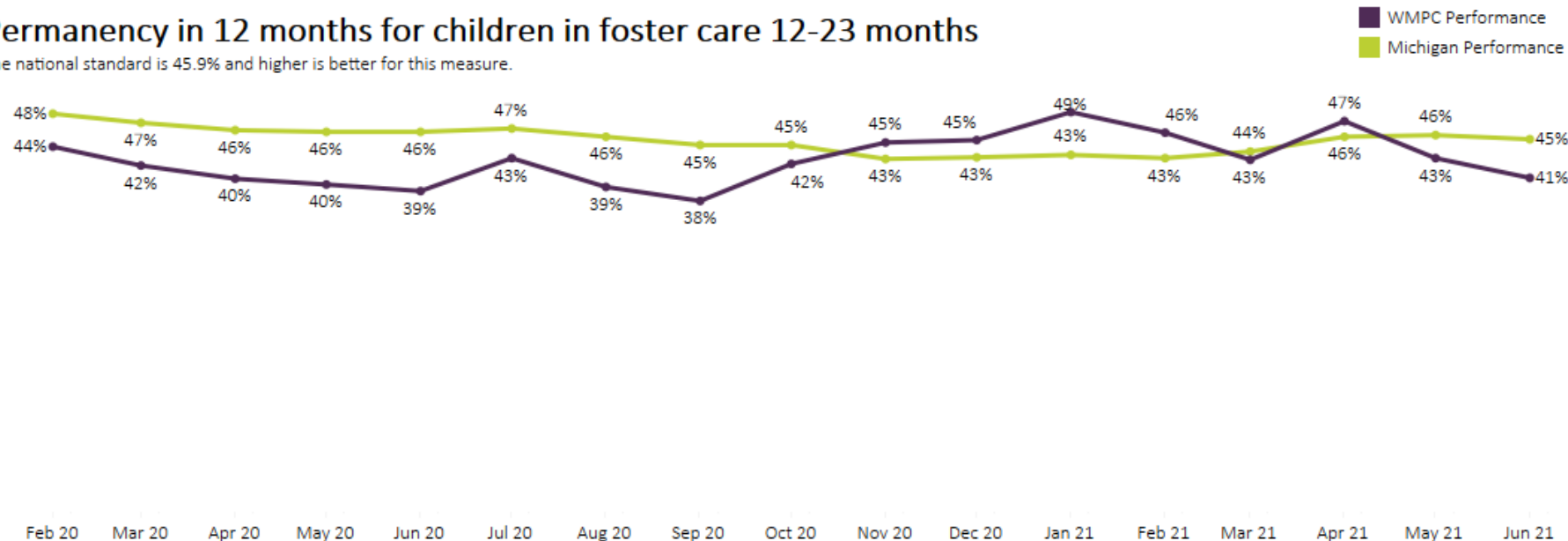
The national standard is 42.7% and higher is better for this measure.

WMPC
Michigan



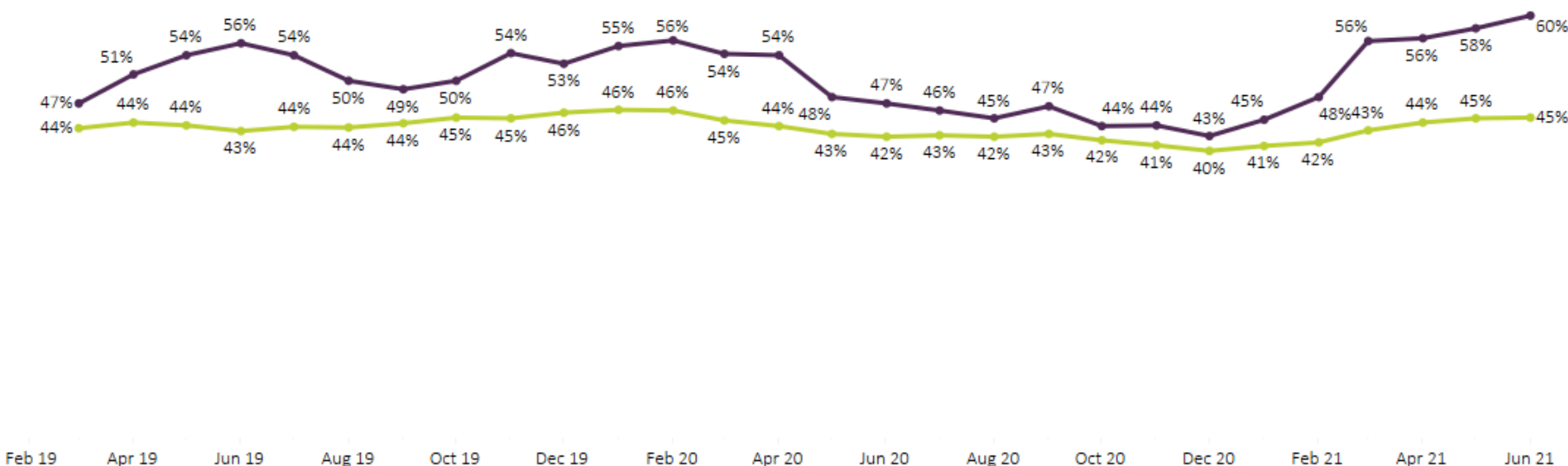
Permanency in 12 months for children in foster care 12-23 months

The national standard is 45.9% and higher is better for this measure.



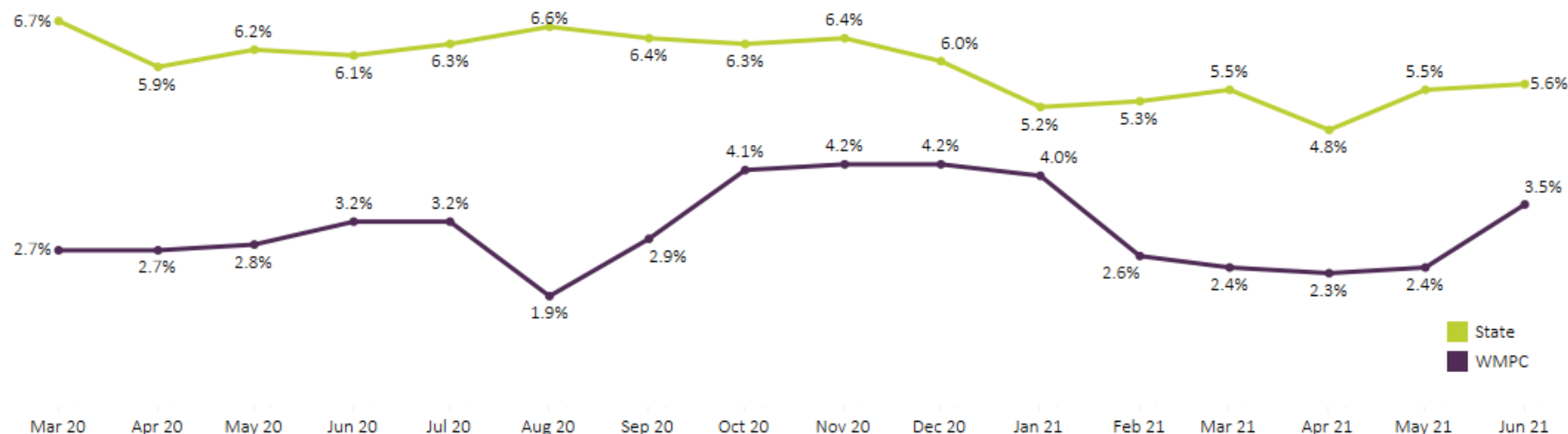
Permanency in 12 months for children in foster care 24 months or more

The national standard is 31.8% and higher is better for this measure.



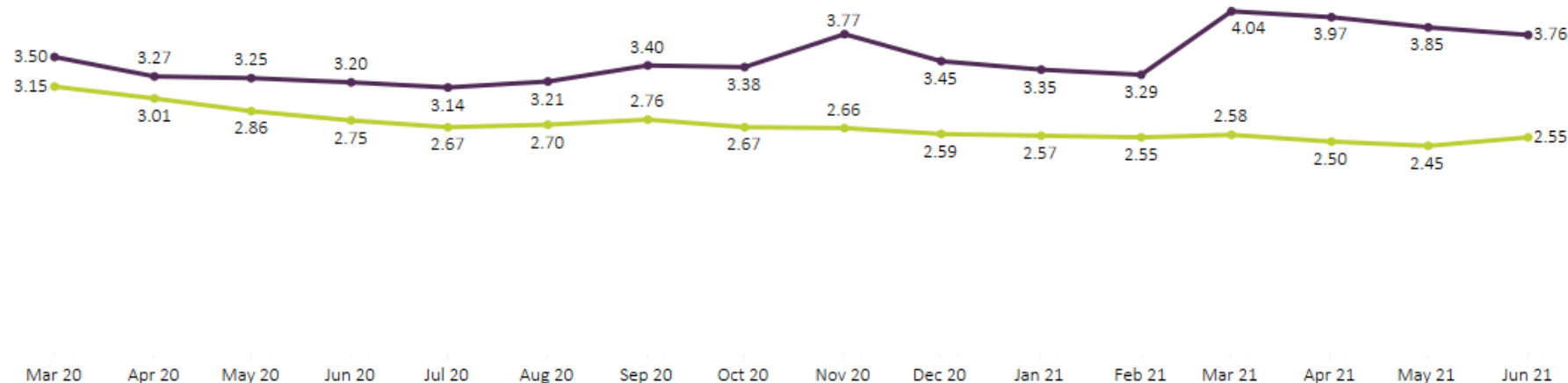
Re-Entry to Foster Care in 12 Months

Of all children who enter care in a 12-month period, who discharged within 12 months to reunification, live with relative, or guardianship, what percent re-entered care within 12 months of their discharge? The national standard is 8.3%, and lower is better for this measure.



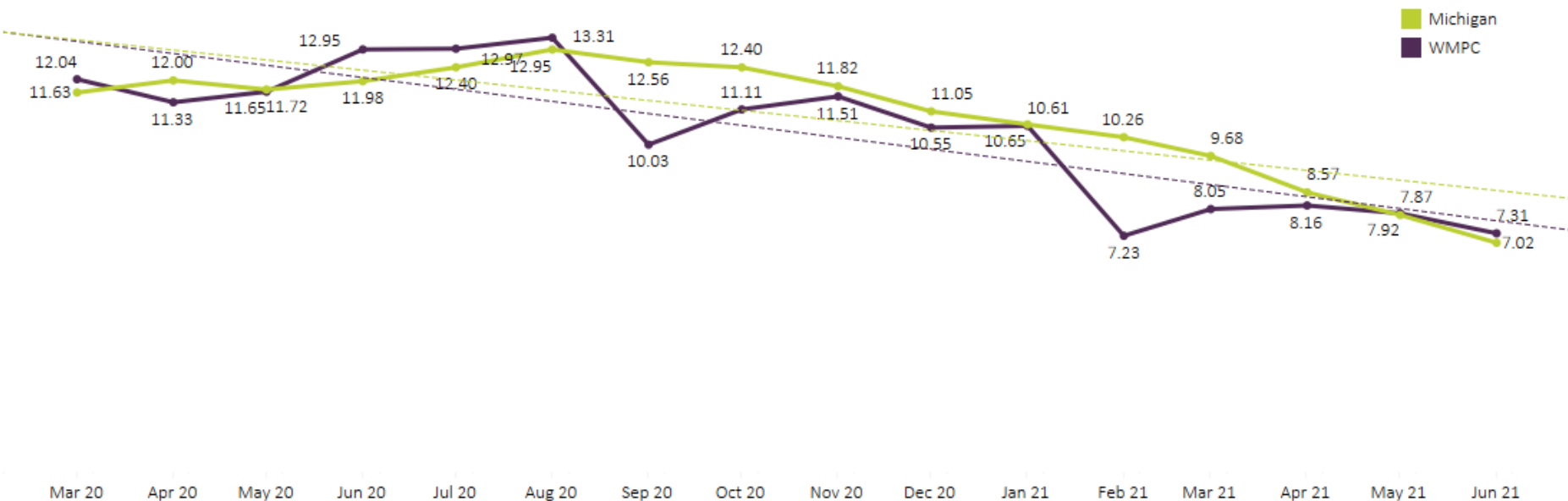
Placement Stability

Of all children who enter care in a 12-month period, what is the rate of placement moves, per 1,000 days of foster care? The national standard is 4.44 and lower is better for this measure.



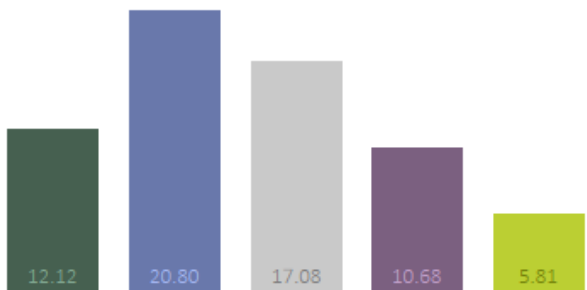
Maltreatment in Care

Of all children in care during a 12-month period, supervised by the Service Provider, the rate of maltreatment in care shall not exceed 9.0, as defined in the federal Child and Family Service Review, Round 3.



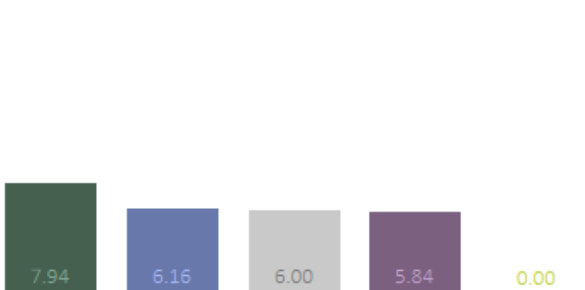
MIC Rate FY 2019

Bethany Christian Services
Catholic Charities West Michigan
D.A. Blodgett - St. John's
Samaritas
Wellspring Lutheran Services



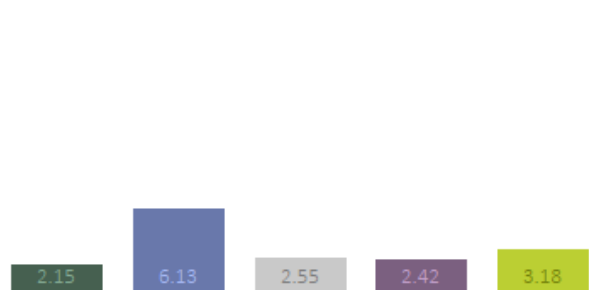
MIC Rate FY 2020

Bethany Christian Services
Catholic Charities West Michigan
D.A. Blodgett - St. John's
Samaritas
Wellspring Lutheran Services



MIC Rate FY 2021

Bethany Christian Services
Catholic Charities West Michigan
D.A. Blodgett - St. John's
Samaritas
Wellspring Lutheran Services



FY21 Annual Performance

Source: NCANDS entry cohorts April 2018 – June 2020, prepared by DTMB in June 2021; Mindshare MIC by Agency Dashboard. Accessed on 10/15/21.

West Michigan Partnership for Children FY21 Program Performance Goals

Performance Goal Summary	FY19	FY20	FY21	Standard	Goal	Achieved
Maltreatment in Care	11.88	12.95	7.31	9.67	9.67	Yes
Licensed Relative Placements	41	27	20	-	10% Increase	No
Permanency in 12 Months	19.8%	18.2%	22.7%	42.7%	24%	No
Worker-Parent Contacts	66%	69%	60%	85%	71%	No
Parent-Child Contacts	49%	45%	52%	85%	55%	No
Reduce Days in Shelter	3,095	1,999	471	-	2% Reduction	Yes
Reduce First Shelter Placement	30%	4%	.04%	-	Not Exceed 25%	Yes
Reduce Days in Residential	26,205	24,876	15,602	-	8% Reduction	Yes
In County Placements	66%	65%	64%	-	68%	No
Permanency in 12 to 23 Months	54.5%	39.5%	40.5%	45.9%	45.9%	No
Permanency in 24+ Months	49.1%	48.3%	59.5%	31.8%	31.8%	Yes
Re-Entry in 12 Months	7.6%	3.2%	3.5%	8.3%	8.3%	Yes
Placement Stability	3.71	3.25	3.76	4.12	4.12	Yes

Performance Outcomes to be Measured:

Safety in Foster Care

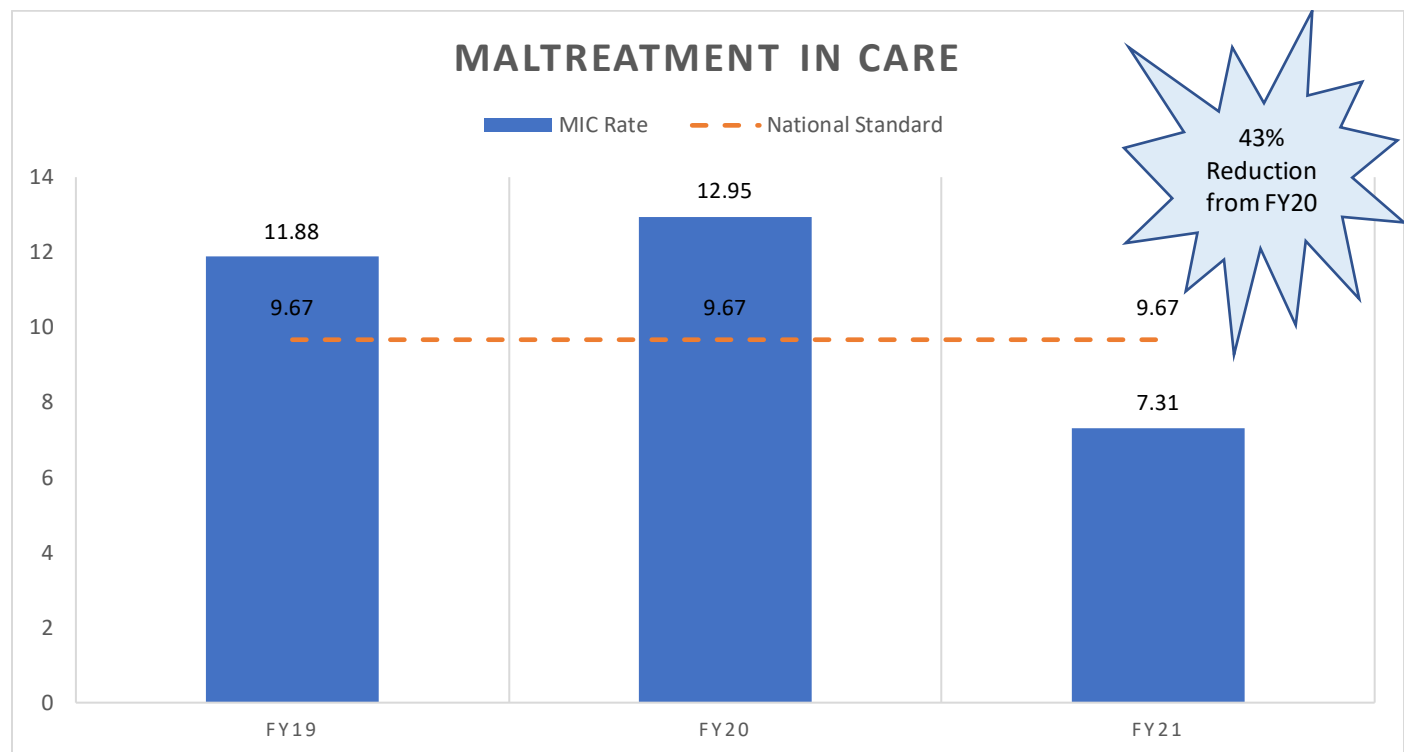
1. Maltreatment in Care – **Goal Achieved**

Of all children in care during a 12-month period, supervised by the Grantee, the rate of maltreatment in care shall not exceed 9.67, as defined in the federal Child and Family Service Review, Round 3.

FY 21 Performance 7.31- Cohort July 1st 2019 to June End 2020

FY20 Performance: 12.95 - Cohort: July 1st 2018 to June End 2019

FY19 Performance: 11.88 - Cohort: October 1st 2017 to September End 2018



Source: Data retrieved from DTMB on October 6, 2021.

2. Relative Placements – **Goal Not Achieved**

Relatives successfully completing the licensing process will increase 30 percent by the end of FY2022.

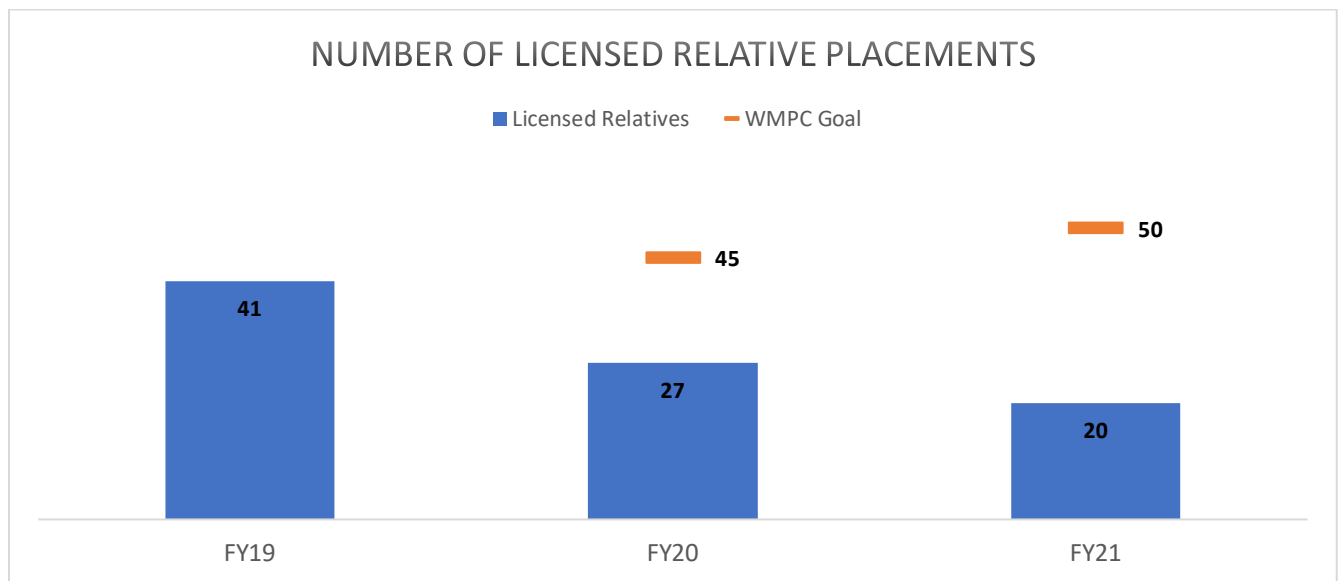
The Grantee shall achieve the following annual goals at the conclusion of each fiscal year:

- 10 percent increase (45 relatives) in FY20
- 10 percent increase (50 relatives) in FY21
- 10 percent increase (55 relatives) in FY22

FY21 Performance: 20 Licensed- Decreased by 26% from FY20

FY20 Performance: 27 Licensed - Decreased by 34%

FY19 Performance: 41 Licensed – Baseline Measure



Source: Data retrieved from Data Warehouse on November 4, 2021.

Permanency

3. Permanency within 12 Months for Children Entering Care – **Goal Not Achieved**

At least 30 percent of children supervised by the Grantee shall achieve permanency within 12 months for children entering foster care, as defined in the federal Child and Family Service Review, Round 3 by the end of FY22.

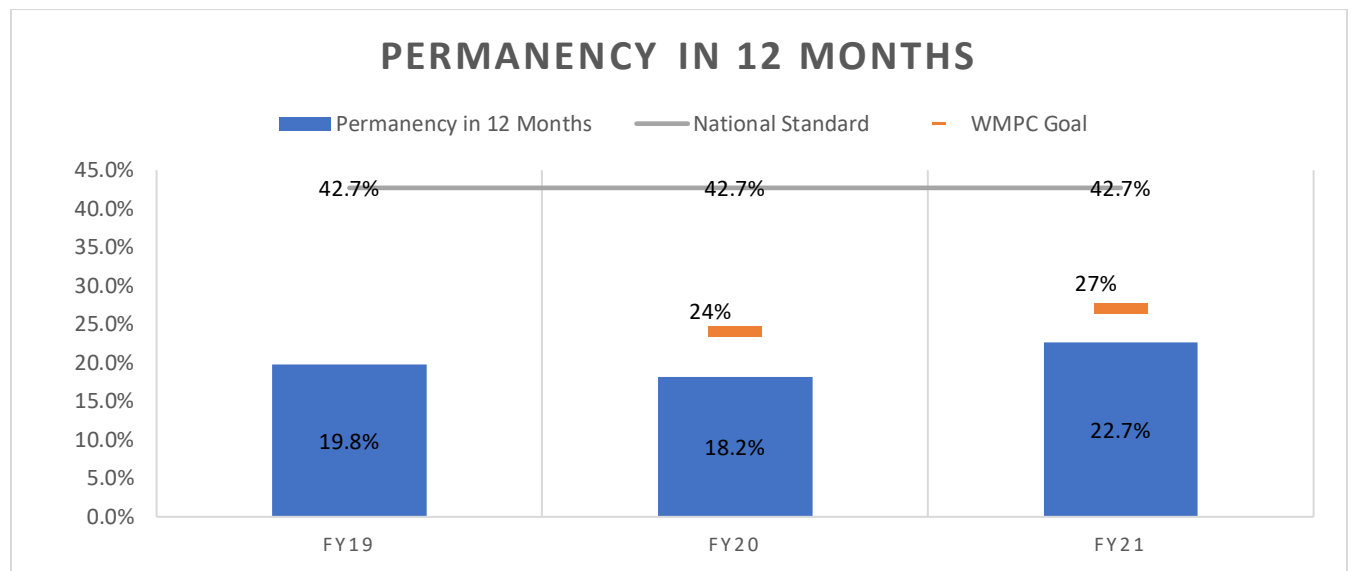
The Grantee shall achieve the following annual goals at the conclusion of each fiscal year:

- 24 percent in FY20
- 27 percent in FY21
- 30 percent in FY22

FY 21 Performance 22.7% Cohort: July 1st 2018 to June End 2019

FY20 Performance: 18.2% - Cohort: July 1st 2017 to June End 2018

FY19 Performance: 19.8% - Cohort: October 1st 2016 to September End 2017



Source: Data retrieved from DTMB on October 6, 2021.

4. Worker-Parent Contacts – **Goal Not Achieved**

At least 82 percent of parents whose children have a permanency goal of reunification and are supervised by the Grantee, shall have face-to-face contact by the assigned caseworker by the end of FY22.

The Grantee shall achieve the following annual goals at the conclusion of each fiscal year:

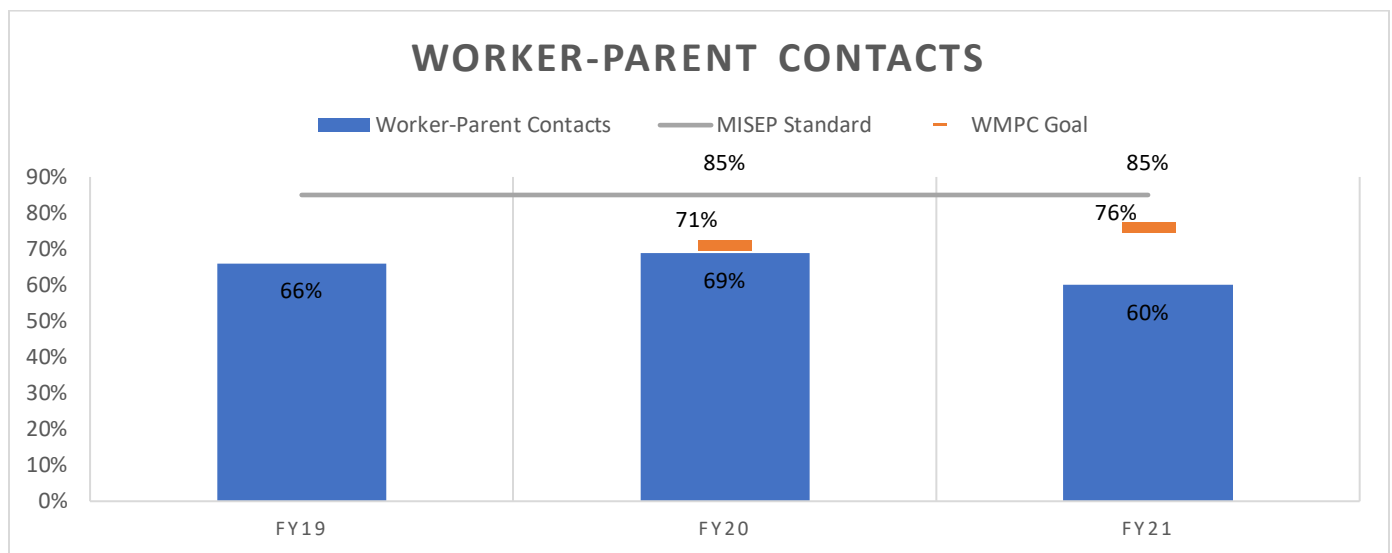
- 71 percent in FY20
- 76 percent in FY21
- 82 percent in FY22

FY 21 Performance: 60% October 2020-September 2021 Data Warehouse Measure Only

FY20 Performance: 69%

- 55% - Data Warehouse Measure Only
- 75% Pre-COVID October 2019 – February 2020 (Retrieved from Data Warehouse)
- 62% COVID Only March 2020 – September 2020 (Retrieved from DMU)
 - COVID Only - contact is virtual and/or face to face

FY19 Performance: 66%



Source: Data retrieved from Data Warehouse on October 25, 2021 and DMU data for COVID data.

5. Parent-Child Contacts – **Goal Not Achieved**

At least 65 percent of children supervised by the Grantee with a goal of reunification shall have visitation with their parent(s) by the end of FY22.

The Grantee shall achieve the following annual goals the conclusion of each fiscal year:

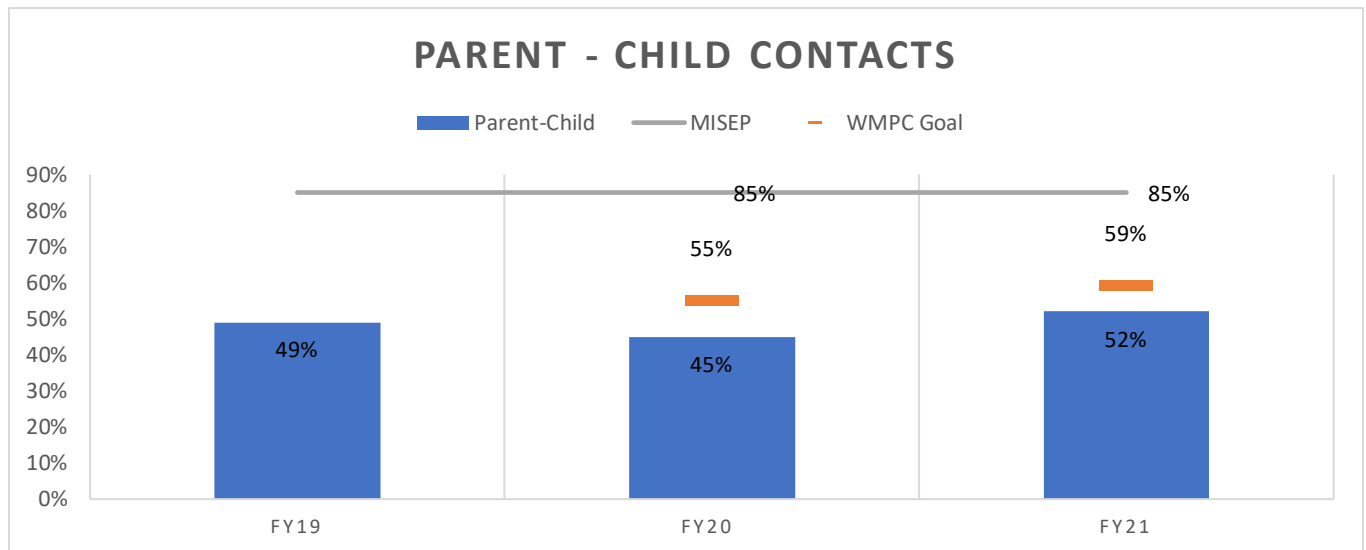
- 55 percent in FY20
- 59 percent in FY21
- 65 percent in FY22

FY21 Performance: 52%

FY20 Performance: 45%

- 61% pre-COVID October 2019 – February 2020 (Retrieved from Data Warehouse)

FY19 Performance: 49%



Source: Data retrieved from Data Warehouse on October 25, 2021.

6. Reduced Days in Care in Emergency Shelter – **Goal Achieved**

The total number of days children placed in emergency shelter will reduce by 16 percent by the end of FY22.

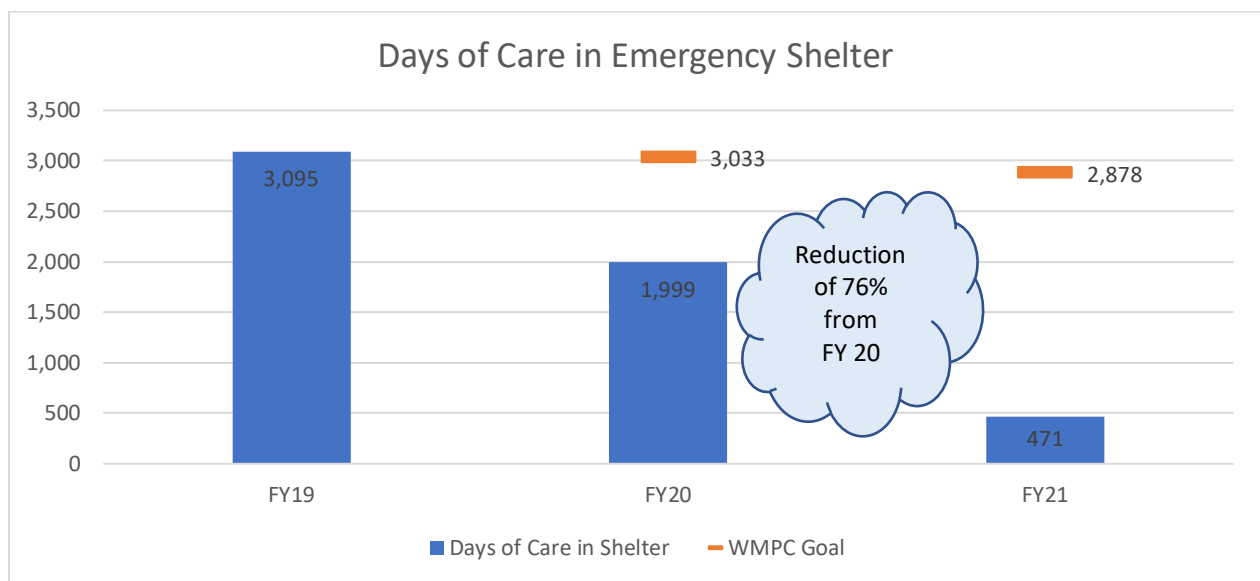
The Grantee shall achieve the following annual goals the conclusion of each fiscal year:

- 2 percent reduction in FY20; 3,033 Days
- 5 percent reduction in FY21; 2,878 Days
- 9 percent reduction in FY22; 2,600 Days

FY21 Performance: 471 Days- 76% Reduction from FY20, 85% Reduction from FY19

FY20 Performance: 1,999 Days – 35% Reduction

FY19 Performance: 3,095 Days



Source: Data retrieved from Data Warehouse on November 4, 2021.

7. Reduce Percentage of Children First Placed in Shelter – **Goal Achieved**

The percentage of children for whom shelter is their first placement will not exceed 15 percent by the end of FY22.

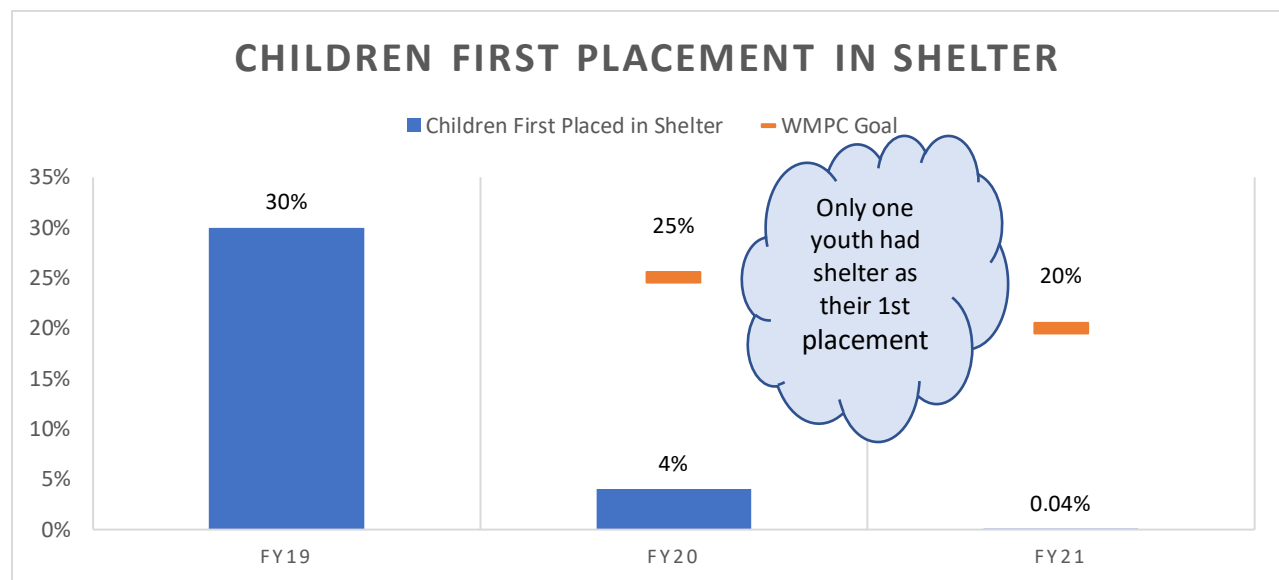
The Grantee shall achieve the following annual goals the conclusion of each fiscal year:

- Not exceed 25 percent in FY20
- Not exceed 20 percent in FY21
- Not exceed 15 percent in FY22

FY21 Performance: .04% 1 youth placement in shelter first of 227 removals

FY20 Performance: 4%

FY19 Performance: 30%



Source: Data retrieved from DTMB on October 26, 2021

8. Reduced Days in Care in Residential – **Goal Achieved**

The total number of days children placed in residential care will reduce by 24 percent by the end of FY22.

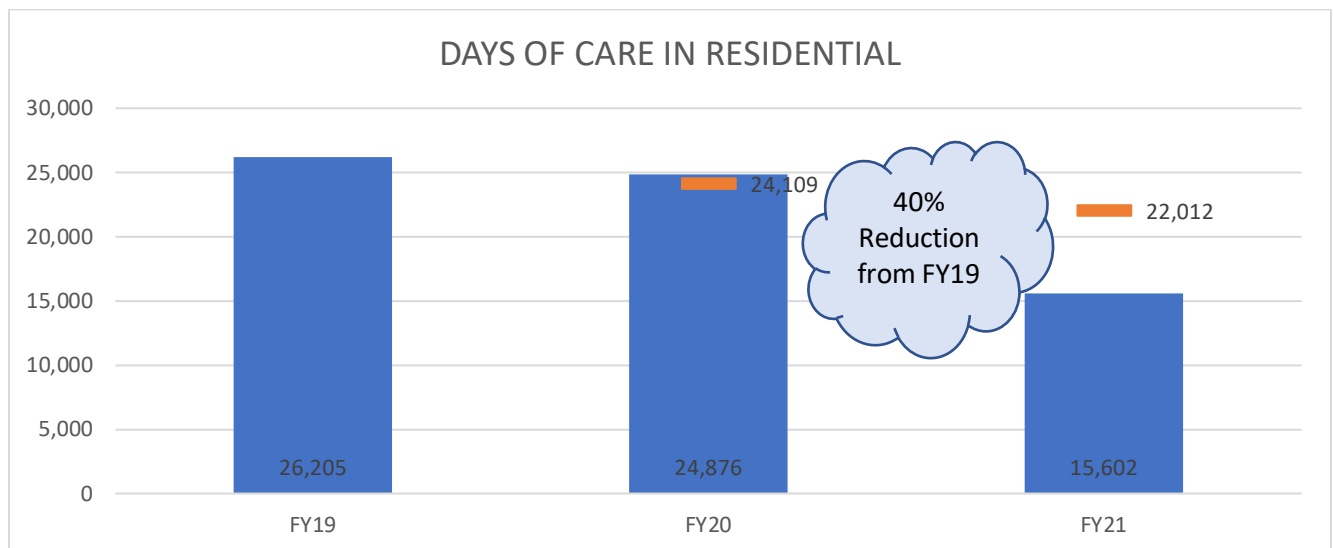
The Grantee shall achieve the following annual goals the conclusion of each fiscal year:

- 8 percent reduction (24,109 days) in FY20
- 8 percent reduction (22,012 days) in FY21
- 8 percent reduction (19,916 days) in FY22

FY21 Performance: 15,602 Days- 40% Reduction from FY19

FY20 Performance: 24,876 Days – 5% Reduction from FY19

FY19 Performance: 26,205 Days



Source: Data retrieved from Data Warehouse on November 4, 2021.

9. Increase in County Placements– **Goal Not Achieved**

Of all placements supervised through the Grantee, 72 percent of placements will remain in Kent County by the end of FY22. Percentages do not include youth placed with a relative caregiver.

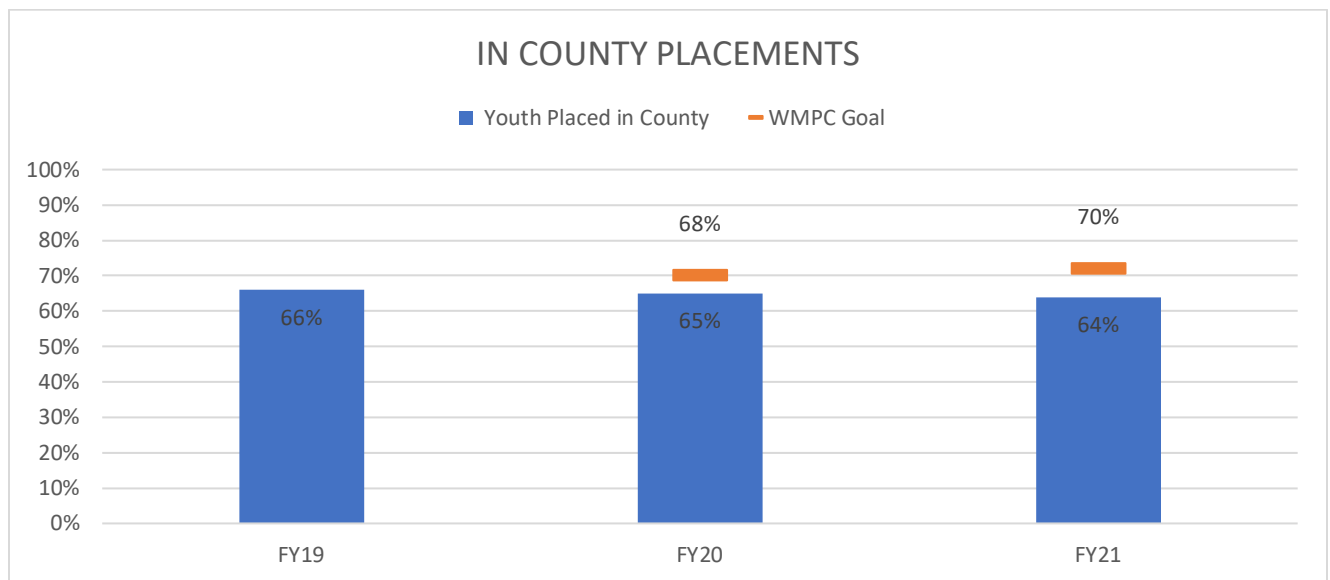
The Grantee shall achieve the following annual goals the conclusion of each fiscal year:

- 68 percent in FY20
- 70 percent in FY21
- 72 percent in FY22

FY21 Performance 64%

FY20 Performance: 65%

FY19 Performance: 66%



Source: Data retrieved from Data Warehouse on November 4, 2021.

Grantee shall meet and/or maintain compliance in the following measures:

Performance Outcomes

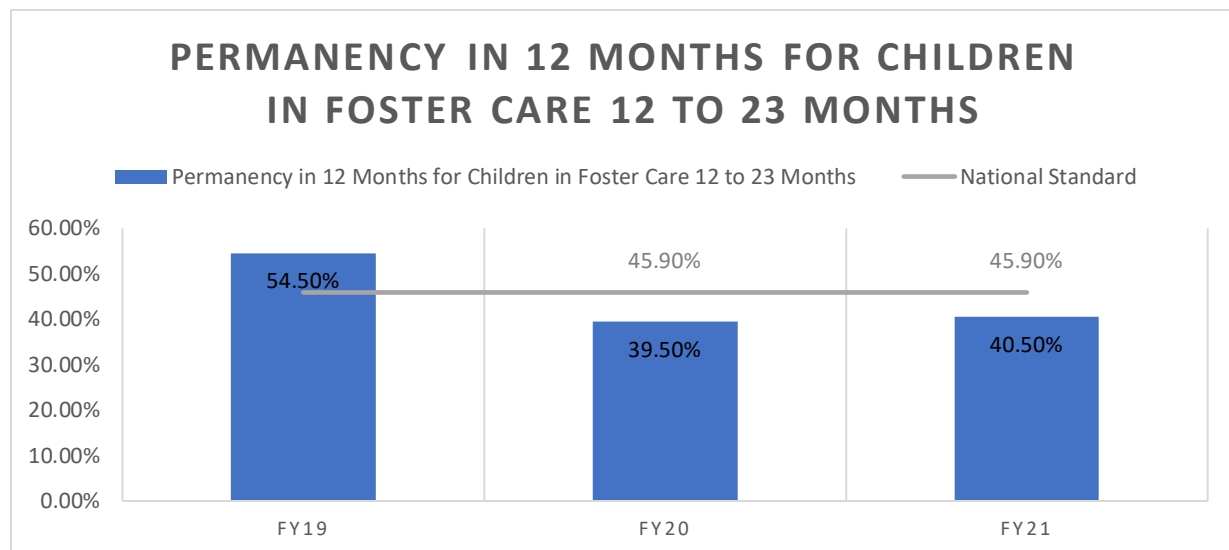
1. Permanency in 12 Months for Children in Foster Care 12 to 23 Months. – **Goal Not Achieved**

At least 45.9 percent of children supervised by the Grantee, in foster care 12 to 23 months, shall achieve permanency within 12 months as defined in the federal Child and Family Service Review, Round 3.

FY21 Performance: 40.5% in Care on July 1, 2020

FY20 Performance: 39.5% in care on July 1, 2019

FY19 Performance: 54.5% in care on October 1, 2018



Source: Data retrieved from DTMB on October 6, 2021.

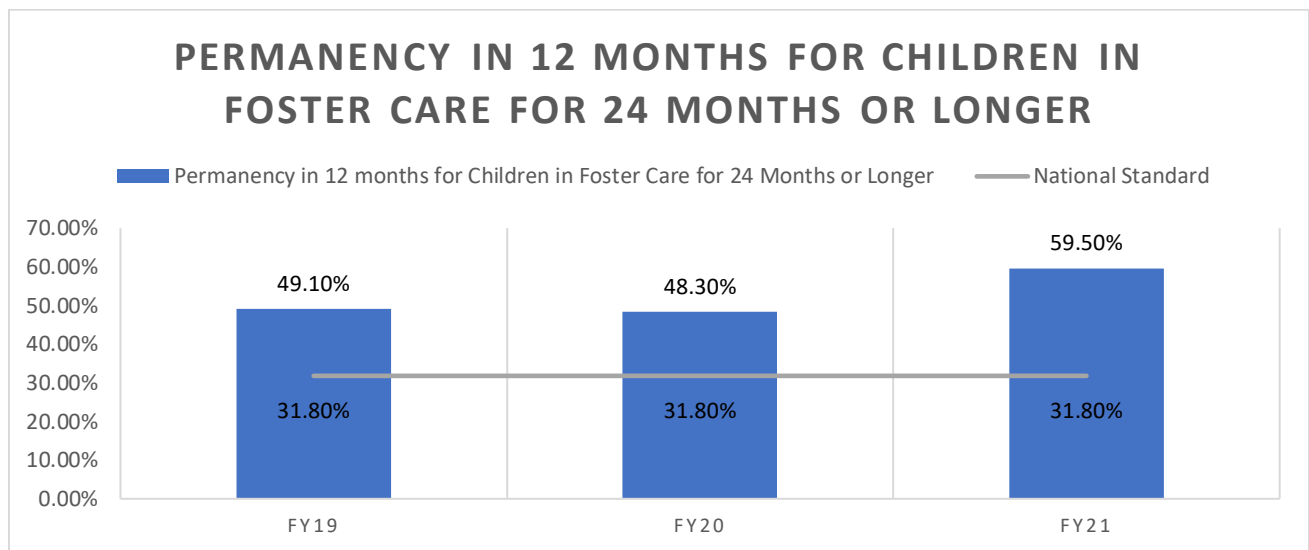
2. Permanency in 12 months for Children in Foster Care for 24 Months or Longer– **Goal Achieved**

At least 31.8 percent of children supervised by the Grantee, in foster care 24 months or longer, shall achieve permanency within 12 months as defined in the federal Child and Family Service Review, Round 3.

FY21 Performance: 59.5% in care on July 1, 2020

FY20 Performance: 48.3% in care on July 1, 2019

FY19 Performance: 49.1% in care on October 1, 2018



Source: Data retrieved from DTMB on October 6, 2021.

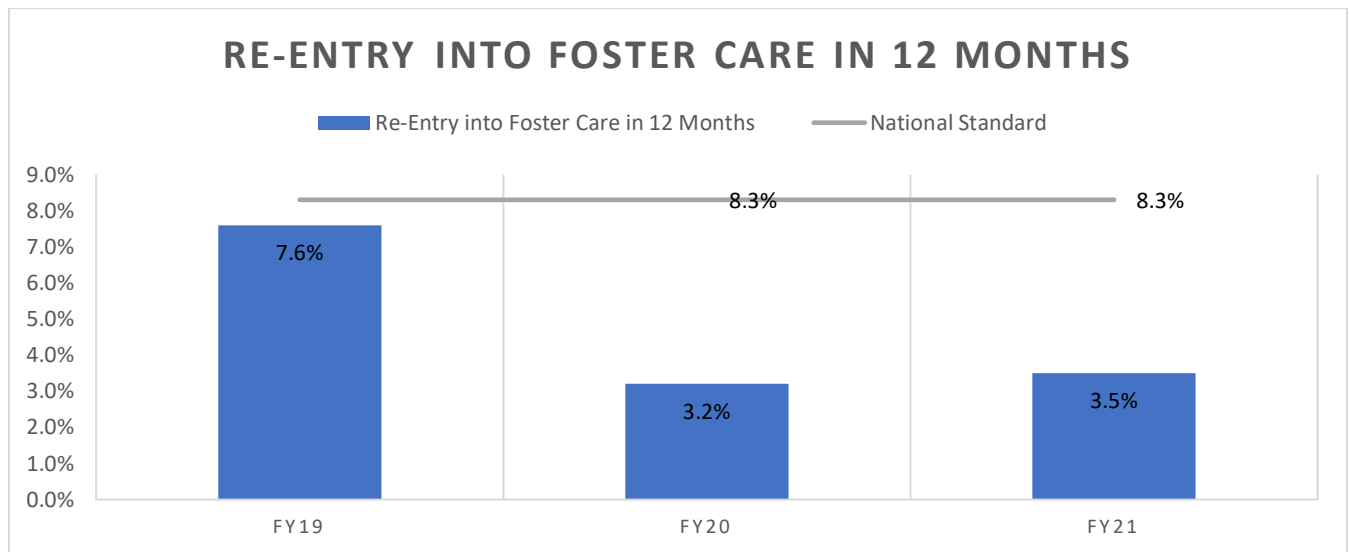
3. Re-Entry into Foster Care in 12 Months – **Goal Achieved**

At least 8.3 percent of children supervised by the Grantee, shall not re-enter foster care within 12 months as defined in the federal Child and Family Service Review, Round 3.

FY21 Performance: 3.5%- Cohort: July 1st 2018 to June end 2019

FY20 Performance: 3.2% - Cohort: July 1st 2017 to June End 2018

FY19 Performance: 7.6% - Cohort: October 1st 2016 to September End 2017



Source: Data retrieved from DTMB on October 6, 2021.

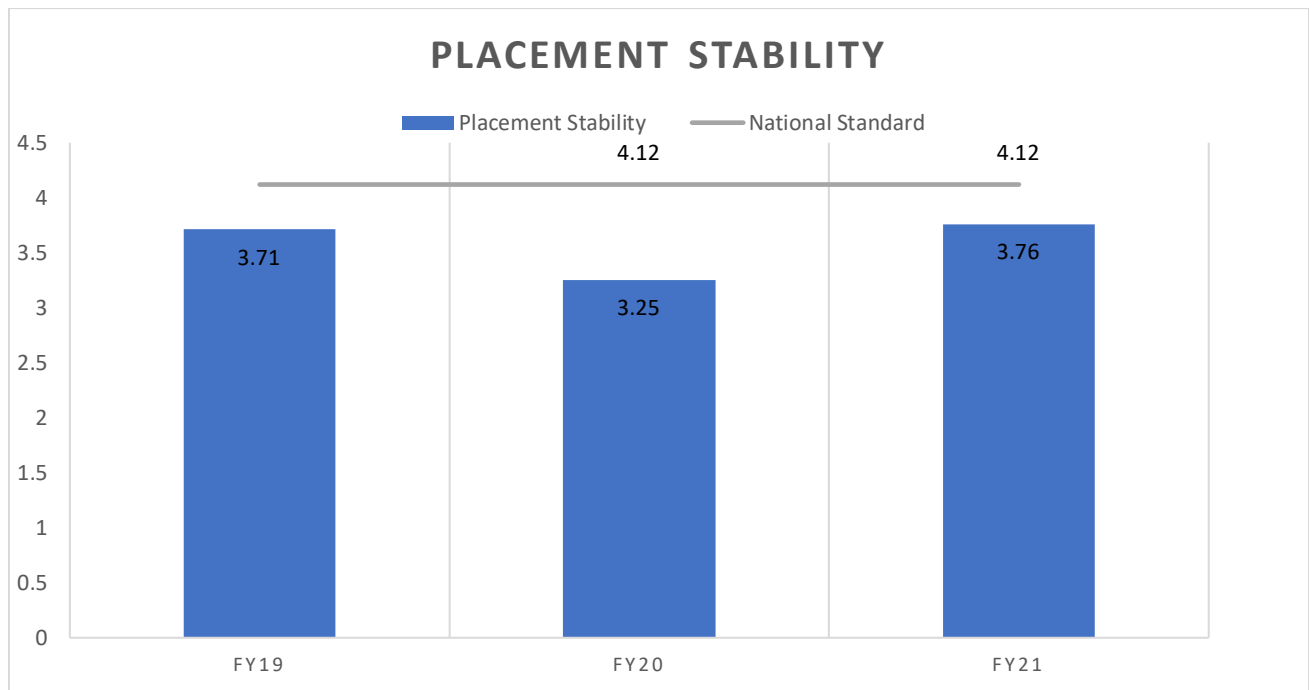
4. Placement Stability – **Goal Achieved**

Children supervised by the Grantee shall have no more than 4.12 placement moves as defined in the federal Child and Family Service Review, Round 3.

FY21 Performance: 3.51 Cohort July 1st 2020 to June End 2021

FY20 Performance: 3.25 - Cohort: July 1st, 2019 to June End 2020

FY19 Performance: 3.71 - Cohort: October 1st, 2018 to September End 2019



Source: Data retrieved from DTMB on October 6, 2021.



Program Improvement Plan:

For any unmet performance goals, a program improvement plan will be due to MDHHS for review and approval within 30 days of the request.